1	BEFORE THE			
	ILLINOIS COMMERCE COM	MISS	ION	
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3	AMEREN ILLINOIS COMPANY)	DOCKET NO.	
	d/b/a Ameren Illinois)	12-0293	
4)		
)		
5	Rate MAP-P Modernization Action)		
	Plan - Pricing Annual Update)		
6	Filing.)		
7				
	Springfield,	Ill	inois	
8	Wednesday, Se	epter	mber 12, 201	2
9				
	Met, pursuant to notice, at 10	:00 a	a.m.	
10				
	BEFORE:			
11				
	MR. JOHN ALBERS, Administrative	e La	w Judge	
12	MR. J. STEPHEN YODER, Administ:	rativ	ve Law Judge	!
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0.1	By:			
21	Carla J. Boehl, Reporter, CSR #084	-002	710	
0.0	and			
22	Laurel A. Patkes, Reporter, CSR #8	4-001	1340	

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1		I N D	E X		
2					
	WITNESS	DIRECT	CROSS	REDIRECT	RECROSS
3					
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1 PROCEEDINGS

2	JUDGE ALBERS: By the authority vested in me by
3	the Illinois Commerce Commission, I now call Docket
4	Number 12-0293. This docket was initiated by Ameren
5	Illinois Company d/b/a Ameren Illinois. The
6	petitioner seeks approval of its Rate MAP-P
7	Modernization Action Plan-Pricing annual update
8	filing.
9	May I have the appearances for the
10	record, please?
11	MR. FITZHENRY: Yes. On behalf of Ameren
12	Illinois Company, Edward Fitzhenry and Matt Tomc,
13	1901 Chouteau Avenue, St. Louis, Missouri 63166-6149
14	MR. STURTEVANT: Also appearing on behalf of
15	Ameren Illinois Company, the law firm of Whitt
16	Sturtevant, L.L.P., Mark Whitt, Albert Sturtevant,
17	Christopher Kennedy and Rebecca Segal. The address
18	is 180 North LaSalle Street, Suite 2001, Chicago,
19	Illinois 60601.
20	MR. LANNON: And appearing on behalf of the

Lannon, Jim Olivero, and Nicole Luckey, 160 North

21

22

Staff of the Illinois Commerce Commission, Mike

- 1 LaSalle Street, Chicago, Illinois 60601.
- MS. LUSSON: On behalf of the People of the
- 3 State of Illinois, Karen Lusson, L-U-S-S-O-N, Tim
- O'Brien, and Susan Satter, S-A-T-T-E-R, 100 West
- 5 Randolph Street, 11th floor, Chicago 60601.
- MS. SODERNA: Appearing on behalf of the
- 7 Citizens Utility Board, Julie Soderna and Orijit
- 8 Ghoshal, G-H-O-S-H-A-L, 309 West Washington, Suite
- 9 800, Chicago, Illinois 60606.
- JUDGE ALBERS: Would you spell your
- 11 co-counsel's full name, please.
- MS. SODERNA: Sorry. Orijit is O-R-I-J-I-T and
- 13 Ghoshal is G-H-O-S-H-A-L.
- MR. COFFMAN: Appearing on behalf of AARP, John
- B. Coffman, 871 Tuxedo Boulevard, St. Louis, Missouri
- 16 63119.
- JUDGE ALBERS: Thank you. Any others wishing
- to enter an appearance?
- 19 (No response.)
- Let the record show no response.
- 21 Any preliminary matters for the
- record today?

1	(No response.)
2	All right. Hearing none, we have a
3	witness list provided by the parties. The ones for
4	today are Mr. Nelson, Mr. Heintz, Ms. Lord, Mr. Kahle
5	and Ms. Pagel. Did I say that right?
6	MR. FITZHENRY: Pagel.
7	JUDGE ALBERS: Pagel. My apologies. All those
8	that are in the room, we will go ahead and swear you
9	in at once. Would you all please stand and raise
10	your right hand.
11	(Whereupon the witnesses were
12	duly sworn by Judge Albers.)
13	JUDGE ALBERS: According to our schedule
14	Mr. Nelson is first.
15	MR. FITZHENRY: The Company calls Mr. Craig
16	Nelson to the stand.
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1 CRAIG NELSON

- 2 called as a witness on behalf of Ameren Illinois
- Company, having been first duly sworn, was examined
- 4 and testified as follows:
- 5 DIRECT EXAMINATION
- BY MR. FITZHENRY:
- Q. Good morning, Mr. Nelson. Would you please
- 8 state your name and your title and your business
- ⁹ address for the record.
- 10 A. Sure. I am Craig Nelson. The title is
- Senior Vice President Regulatory Affairs and
- Financial Services. My address is 300 liberty
- 13 Street, Peoria, Illinois 61602.
- Q. Mr. Nelson, have you caused to be prepared
- for submission in the record in this proceeding
- certain testimonies?
- A. Yes, I have.
- 18 Q. I show you what has been previously marked
- for identification as Ameren Exhibit 9.0 titled
- Rebuttal Testimony of Craig D. Nelson and ask if that
- is your rebuttal testimony for submission?
- A. Yes, it is.

- Q. Do you have any corrections or changes to
- that testimony?
- A. I do not.
- 4 Q. And does that testimony consist of 15 pages
- of questions and answers and an Appendix A?
- A. Yes.
- 7 Q. If I were to ask you --
- 8 A. I am sorry, counsel, I don't think there is
- ⁹ appendix on the rebuttal.
- 10 Q. There is an appendix that provides for your
- statement of qualifications?
- 12 A. Yes, thank you, there is.
- 13 Q. If I were to ask you the questions that are
- 14 $\,\,$ set forth in your testimony, would you give the same
- answers?
- A. Yes, I would.
- 17 Q. Now I ask you to turn your attention to an
- exhibit titled the Surrebuttal Testimony of Craig D.
- Nelson and ask if that is your surrebuttal testimony
- for submission in this proceeding?
- 21 A. Yes.
- Q. Do you have any corrections or changes to

- 1 that testimony?
- A. Yes, I have four minor corrections.
- Q. Could you please identify those
- 4 corrections?
- A. Yes. If you will notice on the cover page
- and the table of contents, my testimony is labeled
- 7 Ameren Exhibit 18.0. Then if you look at the body of
- 8 my testimony from pages 1 through 21, it is labeled
- 9 Exhibit 9.0. So we need to strike the 9.0 and
- replace it with 18.0 on pages 1 through 21.
- Q. Any other changes?
- 12 A. The other change, the next change is on
- line 234 of my testimony. And on line 234 I say,
- "Yes, HR 1175." I should have said "HR 1157."
- And then two more changes. One is on
- line 284. There is a missing Q in front of a
- question, and then on line 285 there is a missing A
- in front of the answer.
- 19 Q. Does that complete the changes?
- A. Yes, it does.
- MR. FITZHENRY: Now, Your Honors, I think some
- of these changes have been reflected in an errata

- that was previously provided and in fact Mr. Nelson's
- testimony is Ameren Exhibit 18.0 Revised.
- Q. Mr. Nelson, if I were to ask you the
- 4 questions that are set forth in your testimony with
- 5 the changes that you have identified, would you give
- 6 the same answers?
- A. Yes, I would.
- 8 Q. And to be complete, the rebuttal testimony
- 9 and surrebuttal testimonies are your sworn
- 10 testimonies for this docket?
- 11 A. Yes, they are.
- MR. FITZHENRY: At this time, Your Honors, I
- move for the admission of -- let me go back a step.
- Q. You also sponsored an Ameren Exhibit 18.1?
- A. Yes, I did.
- Q. And is that true and complete to the best
- of your knowledge?
- A. Yes, it is.
- MR. FITZHENRY: Thank you. Sorry for the
- diversion. Your Honors, at this point in time we
- move for the admission of Ameren Exhibit 9.0
- including Appendix A as well as Ameren Exhibit 18.0

- 1 Revised and 18.1, and Mr. Nelson is available for
- ² cross examination.
- JUDGE ALBERS: Any objections at this time?
- 4 (No response.)
- 5 We will address the admissibility
- following the cross examination. Who would like to
- 7 go first?
- MR. LANNON: I think I would, Your Honor.
- JUDGE ALBERS: Go ahead.
- MR. LANNON: And first I would like to put into
- the record what I am going to label Staff Cross
- Exhibit 1 which is a Staff data request TEE 10.02 and
- the response that was prepared by Mr. Nelson, and I
- don't believe the Company has any objections to it.
- JUDGE ALBERS: Off the record while you are
- handing that out.
- 17 (Whereupon there was then had an
- off-the-record discussion.)
- 19 (Whereupon Staff Cross Exhibit 1
- was marked for purposes of
- identification as of this date.)
- MR. LANNON: And, Your Honors, I can formally

- 1 move that into the record at the end of the cross, if
- you prefer. I am going to have at least one more
- 3 cross exhibit.
- JUDGE ALBERS: Go ahead and wait until the end
- 5 then.
- 6 CROSS EXAMINATION
- BY MR. LANNON:
- Q. Good morning, Mr. Nelson. How are you?
- 9 A. Good morning. I think I am doing fine.
- Q. All right. I am Mike Lannon. I represent
- 11 Staff. I have a few questions for you.
- 12 Could you turn to Ameren Exhibit, I
- think you said it was, 18.0, not 9.0, page 17?
- A. Okay, I am there.
- Q. And at line -- I think it begins on line
- 352 through 354, 355. You say -- and I am
- paraphrasing here; I am not going to read to you all
- the language in it. But essentially what I am
- interested in is your statement that a number of
- 20 Ameren witnesses in 11-0279 did not have extensive
- experience testifying before the Commission. Is that
- correct?

- 1 A. That's correct.
- Q. Okay. And then you name four Ameren
- witnesses, is that correct?
- A. Yes, I did.
- 5 Q. And those are Mr. Martin, correct?
- A. Yes.
- 7 Q. Mr., is it, Pate?
- 8 A. Correct.
- 9 Q. Mr. Getz?
- 10 A. Yes.
- Q. And Mr. Menke, correct?
- 12 A. Ms. Menke.
- Q. Excuse me, Ms. Menke. And this is an issue
- concerning whether a certain consulting company, CCA,
- whether some of their costs should be discounted, is
- that correct?
- A. What do you mean by discounted?
- Q. Well, Staff is proposing to discount at
- least some or all of the CCA costs for litigation
- preparation?
- A. Is your question -- is the intent of your
- question Staff is trying to disallow the costs?

- Q. That's correct. That's our position.
- A. Yes, I understand Staff is trying to
- disallow some or all of the costs for CCA charges,
- 4 yes.
- Q. Okay. Now, can you tell me how you arrived
- at your conclusion that at least four of these Ameren
- 7 witnesses aren't experienced?
- 8 A. From my personal knowledge of these
- 9 witnesses and their background.
- Q. Okay. Can we first deal with Mr. Martin?
- A. Happy to, yes.
- Q. What is it that you know about Mr. Martin
- that would lead you to believe he is not experienced?
- A. He is a relatively now hire to our company.
- 15 I think he has only been with the Company a few
- years, and I believe he has only been in his current
- position for a year, a little over a year. And I
- remember personally talking to him about testimony
- and the difficulty in preparing testimony and the
- difficulty of cross examination and so on. So those,
- personal experience with him, knowledge of him and
- discussions with him.

- Q. And you would have these discussions with
- Mr. Martin, and presumably the other three, because
- of your position with the Company now, correct?
- A. Yes.
- ⁵ Q. And can you tell me what that position is?
- 6 A. Senior Vice President Regulatory Affairs
- 7 and Financial Services.
- Q. And you -- in that position do you manage
- 9 rate cases? Is that one of your responsibilities?
- 10 A. I wouldn't say I manage them.
- Mr. Fitzhenry and Mr. Mill actually manage the rate
- case. But I am the officer responsible for the rate
- case, yes.
- Q. I believe you said that Mr. Martin was a
- new hire and I believe you said hired in the last few
- years, is that right? Is my memory right?
- A. Yes, that's my recollection. He's been
- with the Company a few years.
- 19 Q. By few do you mean two or do you mean
- three?
- A. Three. He came from a public accounting
- background, started in our controller area and now is

- in our treasurer's area.
- 2 Q. And do you know how many rate cases he has
- worked on in those few years?
- A. One or two. At least two.
- ⁵ Q. Okay. Just so the record is clear, you are
- testifying that he worked on at least two rate cases,
- is that correct?
- A. Let me be precise. I know that he
- 9 testified in the consolidated future test year case
- that is at issue here, and I know he is testifying in
- three. He is testifying in our initial formula rate
- case and then in our annual update case.
- O. So that would be Dockets 12-0001?
- A. Correct.
- 0. And 11-0 -- what was that -- 279 and would
- the third case be this matter?
- A. Yes, and I believe we are discussing the
- 18 costs from Docket 11-0279.
- 19 Q. That's correct.
- A. And I think that was the first testimony
- for that witness.
- Q. Okay. And I believe -- you know, I forget,

- you told me what his background was. I believe it
- was accounting?
- A. Public accounting.
- Q. Public accounting. Had he ever worked in
- 5 the regulated -- for a regulated utility before
- 6 coming to Ameren?
- A. I am not positive, but I don't think so.
- Q. Do you know had he ever testified before an
- 9 administrative body such as the Commission before he
- came to Ameren?
- 11 A. I do not know.
- Q. Did he ever file testimony or appear before
- a federal administrative agency, say, like the FERC?
- A. I don't know.
- Q. Okay. Now, how about Mr. Pate? Can you
- tell me how long he has been with the Company?
- A. Mr. Pate has been with the Company, I am
- not exactly sure, but over 20 years would be my
- guess, a long time employee of Illinois Power and
- then Ameren Illinois.
- Q. And before he was with Illinois Power or
- 22 Ameren Illinois, did Mr. Pate have any other

- experience that you are aware of in the utility
- 2 field?
- A. I don't know.
- Q. Do you know in how many proceedings
- Mr. Pate has either filed testimony or appeared as a
- 6 witness in front of the Illinois Commerce Commission?
- A. I don't know the number of times he has
- 8 testified. I do not know, however, that prior to
- this case he had not testified for what I would
- characterize as a long period of time. I remember
- discussing with him testimony in this future test
- year case, what his role would be, what his
- responsibilities would be, etcetera.
- Q. Okay. Could you help me and perhaps help
- the record in I would like to narrow in on what a
- long period of time is. Can you further clarify
- that?
- A. I don't think Mr. Pate has testified since
- the acquisition of Illinois Power. And it is 2011 in
- this instance and I believe IP was acquired in the
- 2005 area, about close, 2006, somewhere in that,
- mid-2000s.

- Q. Let me ask you this then. I think you may
- have already given it, the answer to this. Is the
- 3 11-0279 case the first case Mr. Pate has testified in
- 4 after the purchase, after Ameren Illinois became
- 5 Ameren Illinois?
- A. I think it is, but I am not absolutely
- positive. I know he has not testified in any rate
- 8 cases since the acquisition.
- 9 Q. Are you familiar with a past Ameren rate
- 10 case Docket 09-0306?
- 11 A. Yes, I am.
- Q. And do you recall whether Mr. Pate
- testified in that docket specifically?
- A. Not for sure.
- Q. Okay. So if I were to say in fact that my
- client tells me he did, would you dispute that?
- A. As I said, I am not positive whether he did
- or not.
- 19 Q. Thank you. And do you know whether
- Mr. Pate has filed testimony or appeared before any
- other state commission such as the ICC, maybe the
- 22 Missouri commission?

- A. I do not.
- Q. Do you know whether he has ever appeared or
- 3 testified in front of a federal agency such as the
- 4 FERC?
- 5 A. I do not.
- Q. All right. Let's move on to Mr. Getz. I
- am going to go through the same line of questions.
- 8 Do you know when Ameren hired Mr. Getz?
- 9 A. Mr. Getz worked for CILCO before the
- acquisition of CILCO. Once again, I think he has
- more than 20 years of experience.
- Q. Okay. Let's just stop right there because
- can you tell me what CILCO stands for? It is Central
- 14 Illinois something.
- 15 A. Central Illinois Light Company.
- 16 Q. Thank you. And I believe you said he has
- worked for Ameren and/or CILCO for roughly 20 years?
- A. I said at least 20 years.
- Q. At least 20 years. Do you know if he
- worked anywhere else in the utility field before
- coming to CILCO?
- A. I do not.

- 1 Q. Do you know how many rate cases he has
- testified or filed testimony in here at the Illinois
- 3 Commerce Commission?
- A. I do not.
- 5 Q. Are you aware if -- are you aware that --
- 6 excuse me. Let me restate that.
- Do you know whether his testimony and
- 8 appearance in Docket 11-0279 was his first time
- 9 appearing as a witness before the Illinois Commerce
- 10 Commission?
- A. No, I do not.
- Q. Did you have a conversation with Mr. Getz
- like you described having with Mr. Martin?
- A. Yes. Well, I did have a conversation with
- Mr. Getz in regard to testifying in this future test
- year case, yes.
- 17 Q. In this case we are in right now?
- A. I am sorry. No, the future test year case,
- 11-0279, and its companion case, the gas case.
- Q. And during that conversation did you ask
- him whether he would like to avail himself of the
- services of the consultant company, I believe it is

- 1 CCA?
- A. I did not ask him that question.
- Q. Did you recommend that he avail himself of those services?
- A. Yes, I highly recommended that all of these witnesses and myself and even the experienced witnesses go through that training.
- Q. Well, what was your basis for recommending that Mr. Getz in particularly go through that training? Was it a lack of experience as you have testified before?
- 12 A. It was a lack of recent experience in
 13 testifying before the Illinois Commerce Commission.
 14 Once again, I don't know if he has testified before
 15 that, but I believe he had not testified for a number
 16 of years or he had not testified at all. I don't
 17 know which is true.
- Q. That's really what I was getting at. You know he was inexperienced but you don't know exactly how inexperienced, is that correct?
- A. I know he had not testified recently. I know that he had concerns about testifying. I know

- that he attended the training and gained benefit from
- ² it.
- Q. Okay. Are you aware of whether or not he
- 4 testified in Docket 09-0306 here at the Illinois
- 5 Commerce Commission?
- A. I can't remember.
- Q. Okay. So the same thing, if I were to
- 8 assert that he was, you wouldn't really dispute that,
- 9 right?
- 10 A. I would not dispute it. I don't know for
- sure.
- 12 Q. Thank you. Do you know whether Mr. Getz
- has testified before any other state public utility
- commission, say the Missouri one?
- A. I do not know.
- Q. And do you know whether he has testified in
- front of any federal agency such as FERC?
- A. I am not sure.
- Q. Okay. Okay. Let's turn to Ms. Menke. Did
- I pronounce that right?
- A. Correct, Menke.
- Q. How long has she been employed by either

- 1 Ameren or its predecessor?
- A. Ms. Menke is the one I know the least. I
- know what her duties are. She is in the tax area of
- our company. She is a tax professional. I know her
- 5 testimony was in regard to tax, and I believe
- 6 deferred taxes. Just from my general knowledge I
- think she has been around a number of years. I would
- guess I have known her for five to ten, somewhere in
- there, but I am not sure. But I don't really know
- what her testifying experience is.
- 11 Q. So you really don't know how long she has
- been employed by either Ameren or CILCO, is that
- 13 correct?
- 14 A. I don't think she has ever been employed by
- 15 CILCO. I don't know how long she has been employed
- by Ameren Services.
- Q. But by Ameren you think she has been
- employed somewhere between five and ten years, is
- that your testimony?
- A. I said I think I have known her for at
- least five to ten years.
- Q. As an Ameren employee, is that right?

- A. Correct.
- Q. And you may have answered this before, but
- let me just go through it for the record. Do you
- 4 know whether she has testified in front of the
- 5 Illinois Commerce Commission?
- A. I do not. I relied on discussions with
- 7 counsel about the witnesses that in this instance
- 8 this witness was relatively inexperienced. So I
- 9 added that to this list of who I thought was
- inexperienced witnesses.
- 11 Q. So you did not have, say, the same
- conversation you had with Ms. Menke that you had with
- Mr. Martin?
- A. That is correct.
- Q. But instead relied upon advice of counsel?
- A. Correct.
- Q. So you wouldn't know whether she appeared
- before FERC?
- 19 A. I do not know.
- Q. Okay. Do you consider yourself
- experienced?
- A. Somewhat experienced, yes.

- Q. And did you avail yourself of the CCA
- 2 litigation school services?
- A. Absolutely. I know it was very beneficial.
- 4 I think it helps.
- Q. I am sorry, I didn't ask you that. I am
- going to show you a data request from Staff now, if I
- ⁷ can find it.
- 8 May I approach the witness, Your
- 9 Honor?
- JUDGE ALBERS: Yes.
- MR. LANNON: Your Honor, for now I would like
- to mark this as Staff Cross Exhibit 2.
- 13 (Whereupon Staff Cross Exhibit 2
- was marked for purposes of
- identification as of this date.)
- BY MR. LANNON:
- Q. Before we get to this, I just remembered I
- have got one other area to ask you about. On page 17
- of Ameren Exhibit 18, we have been talking about the
- four inexperienced Ameren witnesses that you named,
- correct?
- A. Yes, we have.

- 1 Q. But there were other Ameren witnesses that
- availed themselves of the CCA litigation school
- 3 services?
- A. Yes, there were.
- 5 Q. Do you have their names?
- A. I know some of them. I don't have a
- 7 comprehensive list.
- Q. Okay. Well, let's start with -- we have an
- 9 exhibit list here somewhere. Actually, we don't have
- an exhibit list from the 11-0279 case, so we will
- have to rely on your memory. Can you tell me the
- name of one of the other Ameren witnesses that were
- inexperienced and thus attended the school?
- A. I believe I can. But let me preface my
- comments by saying I have been through CCA training
- twice and so I am not sure which Ameren witnesses
- attended which sessions. I believe Mr. Stafford who
- 18 is --
- 19 Q. I tell you what, let's just stop right
- there. You attended CCA training twice?
- A. That's correct.
- Q. For different dockets or for the same

- 1 docket?
- A. No, for different dockets.
- Q. What was the other proceeding, other than
- the 11-0279, that you attended CCA training?
- 5 A. I believe this was the first time for CCA
- training, but I am not positive.
- 7 0. 11-0279 was the first time?
- A. I think it was, but I am not positive.
- 9 Q. And the second time would be perhaps for
- this case, is that correct?
- 11 A. I am not sure. I am not sure which case it
- was. I know I have attended twice.
- Q. And you have attended twice in the last
- couple of years, would that be right?
- A. No, not couple of years. I would say -- I
- would be guessing since I can't remember which docket
- the CCA training was for. Within the last few years,
- though, I think.
- Q. And by few, we mean three?
- A. Three, yes.
- Q. Okay. Can you -- oh, I am sorry. I
- believe you named Mr. Stafford, is that correct?

- 1 A. Yes, I did.
- Q. Okay. Do you have -- do you recall any
- others' names?
- 4 A. Clearly myself, Mr. Mill.
- Q. Any other names you recall?
- A. Not that come to mind. I am sorry,
- 7 Mr. Jones would be another one.
- Q. Okay. Just to save time I am not going to
- gask you the same questions about Mr. Stafford,
- Mr. Mill or Mr. Jones as I did with the four that you
- named, although I do believe it is pertinent. But I
- think the record already gives us a general idea of
- what we were after. So I will refrain from walking
- you through that.
- 15 Can you now turn to what we have
- marked as Staff Cross Exhibit 2 which is a Staff data
- response labeled TEE 10.01, and this data request
- references the same page of your testimony, Ameren
- Exhibit 18.0, that we have been talking about,
- 20 correct?
- A. Yes, it does.
- Q. And we asked you -- or Ameren, but I

- believe you were the responsive witness -- well, let
- me back up.
- Were you the witness that responded to
- 4 this data request?
- A. No, my name is not on it. I was aware of
- the response, but I did not respond to this one.
- 7 Q. You were aware of the data request itself,
- 8 though?
- 9 A. Yes.
- Q. And the response was an objection on
- grounds it was overly broad, seeks information
- available in the public record. Is that partially
- correct?
- MR. FITZHENRY: Your Honor, at this point I am
- going to object to the line of questioning. It is a
- legal objection that has been made to this data
- request response. Counsel is now attempting to
- bypass the legal objection and the Commission's
- protocol for dealing with discovery disputes by
- asking this witness questions about why his lawyers
- decided to object to this data request.
- As Mr. Nelson indicated, he was not

- the person that sponsored this data request response,
- nor should he be asked questions about it.
- MR. LANNON: I will withdraw the question, Your
- 4 Honor.
- 5 JUDGE ALBERS: All right.
- BY MR. LANNON:
- Q. Let me ask you another question, though. I
- 8 will come right to the point, Your Honor.
- 9 Why didn't you respond to this data
- request? You had the knowledge, correct?
- MR. FITZHENRY: Objection again for the same
- reasons, Your Honor. I am happy to discuss the
- reasons for objecting to the data request if Staff is
- inclined to file a Motion to Compel. At bottom we
- don't have the information that they are asking for. 15
- We have told counsel that it doesn't exist; we can't
- produce what we don't have.
- Since Staff is inclined to continue
- with this line of questioning, I am inclined to tell
- you that we have offered up a compromise, and it is a
- standing compromise. If Staff decides to take it, we
- will comply.

- JUDGE ALBERS: Any response?
- MR. LANNON: First, the compromise I don't
- believe has anything to do with the direct question I
- 4 am asking. This witness has testified to the matter
- of this data request here today. He could have
- 6 provided the information he has testified to today in
- ⁷ a partial response to the data request. And then,
- 8 notwithstanding the objection, could have made the
- 9 objections and this witness still could have provided
- the information we went through here today.
- MR. FITZHENRY: He could not have provided the
- information because as I told Staff counsel and I am
- telling you Judges, it doesn't exist.
- MR. LANNON: Well, he testified to it so it
- exists in his mind, and now it exists on the record.
- I am not saying -- I am saying he partially testified
- to the request.
- MR. FITZHENRY: Right. And included in the
- data request is identification of all cases in which
- the witness was subject to cross examination and
- filed testimony.
- MR. LANNON: Right. And he gave us --

- MR. FITZHENRY: Can I finish, please? Your
- 2 Honors can imagine what kind of work we would have
- had to do at Staff's request to go through the
- 4 e-Docket -- and they could do this themselves -- pull
- ⁵ up every witness's name, read every transcript, and
- try to identify what that subject matter was for
- 7 cross examination.
- The point being is we don't have it;
- 9 we are not obligated to produce something we don't
- have.
- MR. LANNON: Well, I have a couple points, Your
- Honor. If Mr. Fitzhenry says they don't have it, I
- guess they don't have it. I find it highly unusual
- that witnesses wouldn't keep track of what they have
- done but, you know, that's his position. And by the
- way, I would just point out, if they are as
- inexperienced as we have heard today from Mr. Nelson,
- it wouldn't be that hard of a job to collect the
- information at least to the extent that Mr. Nelson
- has testified to.
- MR. FITZHENRY: Can I briefly respond?
- JUDGE ALBERS: Let me ask a question first --

- go ahead, Mr. Fitzhenry.
- MR. FITZHENRY: Well, why he finds it hard to
- believe that these witnesses don't keep track of the
- 4 case they have identified in, the reason is because
- 5 many of these witnesses are one and done witnesses.
- 6 Ms. Menke I can tell you has only testified one time,
- and she has gone back to the tax department and we
- 8 will never hear from her again. There is no reason
- 9 for her to keep track of the times that she has
- testified.
- MR. LANNON: Well, if she has testified only
- once, I think that she could have provided that
- information pretty easily.
- MR. FITZHENRY: The other point I wanted to
- make is -- I am sure it is unintentional --
- Mr. Lannon continuously misrepresents Mr. Nelson's
- testimony. He has identified witnesses he believes
- to have less experience, but he also says at lines
- 257 through -- or 357 through 359, simply because a
- witness has experience testifying doesn't mean that
- he or she cannot benefit from additional testimony
- preparation.

- So in part he is responding to Ms.
- 2 Ebrey's claim that these witnesses have extensive
- testimony background; he says that they don't, but he
- 4 is also saying that they also need the additional
- 5 training and he has given some of the reasons for
- 6 that.
- 7 MR. LANNON: I don't know what that has to do
- 8 with my question.
- JUDGE ALBERS: Well, first, my question is,
- Mr. Lannon, what are you seeking here exactly?
- MR. LANNON: Very good question, Your Honor. I
- want to move this into the record.
- JUDGE ALBERS: Well, I have heard from
- Mr. Nelson some of the information that this DR
- appears to be asking for. And whether or not Ameren
- keeps or maintains a list of dockets that the various
- witnesses have testified in, you know, I'm not saying
- whether it is necessary or not, but Mr. Nelson does
- apparently have some knowledge of what's being asked
- for in that DR.
- Is simply the end result here you
- would like to have the cross exhibit admitted into

- 1 the record?
- MR. LANNON: That's correct, Your Honor. Yes,
- 3 the DR and the response, what's marked as Staff Cross
- Exhibit 2.
- 5 MR. FITZHENRY: I absolutely object. I mean,
- this is a discovery dispute. And if Staff was
- ⁷ interested in filing a Motion to Compel, they should
- 8 do so. This is not evidence of anything.
- 9 MR. LANNON: That's your opinion, I mean.
- JUDGE ALBERS: Do you have any further cross of
- Mr. Nelson?
- MR. LANNON: No, Your Honor, that would be it.
- JUDGE ALBERS: All right. Staff has nothing
- further, and you would like to have both Cross
- Exhibit 1 and 2 admitted into the record?
- MR. LANNON: Let me rephrase. If Staff Cross
- Exhibit 1 and 2 are entered into the record, I will
- have nothing further.
- JUDGE ALBERS: Okay. I know you object to
- 20 Cross Exhibit 2. Do you object to Cross Exhibit 1?
- MR. FITZHENRY: I might, but I won't.
- JUDGE ALBERS: Okay. I think I have heard all

- of the arguments then on the admission of Cross
- Exhibit 2.
- MR. FITZHENRY: I am sorry?
- JUDGE ALBERS: Have I heard all of the
- 5 arguments you care to make on the admittance of Cross
- Exhibit 2 before I make a ruling?
- 7 MR. FITZHENRY: The Company may take leave to
- 8 make a filing. I am not talking about a petition for
- interlocutory appeal, but we will maybe supplement
- Mr. Nelson's testimony with additional information in
- 11 light of your ruling.
- JUDGE ALBERS: All right.
- MR. LANNON: That would be welcomed by Staff.
- JUDGE ALBERS: You are talking about
- supplemental testimony?
- MR. FITZHENRY: Yes, supplemental testimony
- with leave; you would have to grant it.
- MR. LANNON: I assume that would be
- supplemental testimony responsive to Staff Cross
- Exhibit 2?
- MR. FITZHENRY: Yes.
- JUDGE ALBERS: All right. Well, not making any

- comment on any supplemental filing of any kind and
- having heard the objections, I am admitting Staff
- 3 Cross Exhibits 1 and 2.
- 4 (Whereupon Staff Cross Exhibits
- 1 and 2 were admitted into
- evidence.)
- 7 MR. LANNON: Thank you, Your Honor.
- JUDGE ALBERS: All right. Anything further for
- 9 Mr. Nelson? Ms. Lusson, did you have any?
- MS. LUSSON: Yes, Your Honor. Thank you.
- MR. LANNON: Thank you, Your Honor.
- 12 CROSS EXAMINATION
- BY MS. LUSSON:
- Q. Good morning, Mr. Nelson.
- A. Good morning.
- Q. If you could turn to page 5 of your
- rebuttal testimony, please?
- A. I am there.
- Q. At line 122, there you discuss your opinion
- that the formula rate process is more, as I
- understand your testimony, like a historical than a
- future test year. Do you see that?

- A. Are you on rebuttal or surrebuttal?
- MR. FITZHENRY: Page 6?
- Q. This is in your rebuttal, I am sorry.
- MR. FITZHENRY: Page 6?
- A. I don't see line 122. Are you talking
- 6 about line 122?
- 7 MR. FITZHENRY: Page 6.
- Q. I am sorry, page 6, yes.
- 9 A. Thank you.
- 10 Q. So there you discuss your opinion that the
- formula rate process is more, as I understand it,
- like a historical than a future test year?
- 13 A. Yes.
- Q. Would you agree that the purpose of the
- reconciliation process under formula ratemaking is to
- recalculate the revenue requirement for the previous
- calendar year at issue using actual data from the
- FERC Form 1 and any Commission prescribed adjustments
- that might be permissible under Article 9 as
- referenced under 16-108.5 of the Act?
- A. At the start of your question did you say
- the reconciliation?

- 1 Q. Yes.
- A. Yes, I agree in general.
- Q. Would you agree that prior to the passage
- of the new formula ratemaking approach, utility rates
- were set using either historical or future test year
- data and that those rates stayed in effect until the
- 7 next rate case?
- 8 A. Yes.
- 9 Q. So, for example, the rates set in the
- traditional rate case could be in effect
- indefinitely, would you agree?
- 12 A. That's theoretically possible, yes.
- Q. At least until the utility decides that the
- revenue is -- the revenues that it is currently
- receiving are inadequate for it to recover its costs
- and to produce a reasonable rate of return?
- A. Is that a question?
- 18 Q. Yes.
- 19 A. That's one reason. A second reason would
- be the Commission could call the Company in if it
- thought it was earning -- recovering more than it
- should.

- Q. And would you agree with me that the
- 2 purpose of the reconciliation process is to be sure
- 3 that utility rates provide revenues that remain
- 4 closely tied to reported actual utility costs for the
- 5 12-month period being evaluated?
- A. The purpose of the reconciliation is to
- 7 recover actual costs, yes.
- Q. And those costs, those actual costs, are
- 9 for the reconciliation period being evaluated in that
- 10 12-month period, would you agree?
- 11 A. Not as you phrased it. I agree that the
- reconciliation is to recover -- the cost inputs of
- the reconciliation are from the filed historical data
- reflected in FERC Form 1.
- Q. Okay. And would you agree that this
- introduction of the reconciliation process into rate
- regulation in Illinois is a fundamental change in
- approach to the extent that revenue requirements in
- 19 Illinois have not previously been subject to annual
- retroactive reconciliation of costs over a 12-month
- 21 period?
- A. Yes. In that one respect it is a change.

- 1 And would you agree that regulators rely Q.
- 2 upon a determination of rate base to quantify how
- 3 much total capital investment that utility should be
- 4 allowed a return on?
- 5 Α. Yes.

6

10

And when we think about Ameren's plant Ο. 7 additions that will occur over an entire calendar 8 year, would you agree that Ameren will not spend all of the money that it set aside for capital additions

and add all of the plant for a particular year on the

- 11 first day of the year?
- 12 I agree. Α.
- 13 Would you agree that the spending will be Q. 14 more gradual such that new plant would be added to 15 rate base incrementally throughout the year?
- 16 Α. Yes.
- 17 Would you agree that the end-of-year Q. 18 amounts elicited in that FERC Form 1 include plant 19 investments that were not in service earlier in the 20 year, say, in the first or second quarter?
- 21 That's possible, yes. Α.
- 22 Now, if you could turn to page 5 of your Q.

- surrebuttal testimony?
- A. I am on page 5.
- Q. Looking at -- could you review your
- 4 testimony at lines 103 to 107?
- A. Yes, I am familiar with that sentence.
- Q. Now, you state in that instance that the
- 7 reconciliation will be for the historical year 2012,
- 8 do you see that?
- 9 A. Yes, that will be our first reconciliation
- because that's the first year in which we filed, yes.
- 11 Q. And would you agree that the previous
- year's formula rate filing would have created
- inception rates with 2011 FERC Form 1 actual data in
- a forecast of plant additions for the full 2012 year?
- A. That's true in part. Obviously, we filed
- -- our filing on January 3, 2012, included 2010 FERC
- Form 1 data with plant additions for 2011-12. And
- then in the update case, this case, we use 2011 data
- with 2012 plant additions.
- Q. So at the time of the calculation of the
- reconciliation for 2012, the Company will be
- collecting rates that include the Company's forecasts

- of total plant additions for 2012 as part of the
- prior year's inception ratemaking proceeding?
- A. I don't know what you mean by "at the
- 4 time."
- ⁵ Q. When the Commission calculates the
- 6 reconciliation for 2012, the Company will be
- 7 collecting, as a result of that Order, rates that
- include the Company's forecast of total plant
- 9 additions for 2012 as part of the prior year's
- inception ratemaking proceeding?
- A. As I explained in my testimony in response
- to your question, we are required by law to file the
- true-up of the reconciliation for 2012 on May 1,
- 14 2013. Yes, at the time we filed on May 1, 2013,
- there will be rates in effect that include those
- plant additions, and the reconciliation rates from
- this true-up to actual plant additions and actual
- cost data will not be collected until the beginning
- of January 2014, a year and a day later than year-end
- 20 2012.
- Q. And under your example there, the rates
- that go into effect on January 4, 2014, will include

- a true-up plus interest of the actual costs for the
- 2 2012 year?
- 3 A. Yes.
- Q. In the following year there will be a
- 5 true-up of the actual costs incurred in 2013,
- 6 correct?
- A. Correct.
- Q. And the inception rates established as a
- 9 result of your May 13 -- I mean, May 2013 filing
- would include a revenue requirement based on the
- 11 Company's forecast of total plant additions in 2013,
- 12 correct?
- A. Yes, it would. It is two parts. It is the
- projection for 2013 and true-up for 2012. In both
- cases our rates are paid until 2014.
- Q. Now I would like to turn your attention to
- page 12 of rebuttal, page 12, line 236.
- A. Okay. Our pagination must be off.
- 19 Q. Yeah, I think so.
- A. Line 236 is the line you want, though?
- Q. I am sorry, page 11. Did I say 12?
- 22 A. Yes.

- Q. Okay. We have line 236 on your page 11?
- A. Yes, I do.
- ³ Q. Okay. There you state it is not
- 4 appropriate to both assign some amount of short term
- 5 debt exclusively to reconciliation amounts and also
- 6 reflect it in the capital structure as though it were
- also supporting the rate case generally. Do you see
- 8 that?
- 9 A. I see that sentence.
- 10 Now, with respect to your position that the Q. 11 appropriate interest rate to apply to reconciliation 12 balances is the Company's weighted average cost of 13 capital, I want to ask you some questions regarding 14 what Ameren's weighted average cost of capital is 15 made up of and do you have knowledge of that. 16 correct that the weighted average cost of capital of 17 Ameren is made up of the cost of equity, cost of long 18 term debt and the cost of short term debt?
- A. And preferred stock.
- Q. Preferred stock. And the cost of these
 component costs are determined as specific points in
 time, would you agree?

- 1 A. Yes, they are.
- Q. And the return-on-equity portion of the
- 3 capital costs is based on costs reflected by the
- federal reserve for a particular year under the
- formula rate structure, specifically the average
- four-year U.S. Treasury rate plus 580 bases points?
- A. Yes, as I said multiple times, it is an
- 8 average of the U.S. Treasury's plus 580 bases points.
- The legislature is very specific in that case; they
- used the term "average." They did not use that term
- in other places.
- Q. Would you agree that Ameren calculates its
- weighted average cost of capital under formula rate
- making by looking at historical data rather than
- projected future financing?
- 16 A. Yes.
- Q. And Ameren's average cost of capital, I
- think as you indicated, includes its weighted costs
- of long term debt, right?
- A. I believe it does, yes.
- Q. And that's reflected in Ameren's formula
- rate tariff, correct?

- 1 A. Yes.
- Q. And would you agree with me that the
- weighted average cost of capital includes interest,
- interest of five historically issued funds?
- 5 A. Yes, it includes an interest component for
- long term debt, bonds that are part of long term
- ⁷ debt.
- MS. LUSSON: I want to show you an exhibit that
- is actually attached to Mr. Stafford's rebuttal
- testimony, Exhibit 11.1. And, Your Honor, since I am
- assuming it will be eventually introduced into the
- record when Mr. Stafford testifies, I can mark this
- as an exhibit but then not introduce it or just show
- it to him.
- JUDGE ALBERS: Just show it to him. I don't
- think we need to mark it.
- MS. LUSSON: No need to mark it then.
- JUDGE ALBERS: I don't think so. You just
- identifed it as the exhibit associated with Mr.
- Stafford's testimony?
- BY MS. LUSSON: Yes.
- Q. Now, if you look at this exhibit, again it

- is attached to Mr. Stafford's rebuttal testimony,
- 2 Ameren Exhibit 11.1, page 32 of 34, App 13, would you
- agree, for example -- now, first of all, as I
- 4 understand it, this would represent information
- 5 regarding Ameren's embedded costs of long term debt
- and preferred stock, is that what the exhibit
- 7 indicates?
- 8 A. That's what the title on the exhibit
- ⁹ appears to be.
- 10 Q. Now, would you agree that, for example, at
- line 14 that particular first mortgage bond was
- issued in 2008 and at an interest rate of 9.750
- percent on that bond?
- A. I did not submit this exhibit. I have
- never seen this exhibit before, and I don't think I
- am the right witness to respond to these questions.
- Q. Well, would you accept that subject to
- check, that that's what this exhibit indicates?
- 19 A. I can read that line item for you, if you
- would like, but I don't know what -- I didn't sponsor
- this. I don't know what it is. I could guess what
- it is, but I don't know for sure.

- Q. All right. Would you agree, though, based
- on your review of this exhibit which is sponsored by
- one of your fellow employees, that it indicates that
- on October 23, 2008, a first mortgage bond was issued
- to the Company at the rate of 9.750 percent?
- A. I am not positive of that.
- 7 Q. Will you accept it subject to check?
- A. How would I check? What's the process for
- 9 checking? Why don't you -- anyway. I don't know for
- sure what ISS means.
- Q. Okay. So you won't accept that subject to
- 12 check?
- 13 A. I would have to defer to counsel.
- MS. LUSSON: Counsel, will you --
- MR. FITZHENRY: Well, why don't you ask him the
- next question. Not to cut you off, but maybe the
- next question will clarify what he can agree to and
- what he can't agree to.
- BY MS. LUSSON:
- Q. All right, let me try it this way. To the
- extent that this exhibit indicates the interest rate
- on a particular first mortgage bond that was issued

- to Ameren on October 23 of 2008, would you agree that
- the amount of interest paid on each of Ameren's long
- 3 term debt instrument varies based on the information
- 4 provided in this exhibit, depending on the date it
- was issued and the interest rate applied?
- A. I would agree in general that that was
- issued on different dates and with different coupon
- 8 rates and, yes, the different rates are reflected in
- ⁹ the weighted cost of capital.
- Q. Would you agree with me that with regard to
- any reconciliation balance that may exist in the
- future under formula ratemaking, Ameren can't go back
- in time and issue any more of the historical bonds
- that it has now at varying interest rates, including
- the 9.750 percent rate that's listed here, and obtain
- that exact rate?
- A. Your question is very confusing for me.
- Ameren can't go back in time. I don't think Ameren
- can go back in time.
- Q. So is that a yes, you would agree with
- 21 that?
- A. I agree Ameren cannot go back in time.

- Q. Would you agree that if it sought long term
- debt today, that it would be unlikely to obtain that
- instrument at a 9.750 percent interest rate?
- A. Today?
- ⁵ Q. Yes.
- A. I don't know the terms of this, the terms
- of the debt. So I really don't know.
- 8 Q. Well, for example, looking at line 14, this
- 9 is a four-year -- matures in -- I am sorry, ten-year
- bond. To the extent you have knowledge of the
- issuance of debt for the Company and you have
- testified about what the appropriate weighted average
- -- what the appropriate interest rate should be on
- reconciliation balances based on the Company's cost
- of capital, would you agree that Ameren cannot go
- back in time and obtain a bond, a ten-year bond, at
- 9.750 percent interest today?
- A. I am not trying to be argumentative, but I
- don't know what the terms of this bond are. I don't
- know where it falls in the stacking order, when it
- has to be paid, if it comes before preferred stock,
- after preferred stock, I don't know if it is a hybrid

- instrument. I just don't know. I can respond to
- your question about typical bonds, if you would like,
- based on my knowledge, but I don't know what the
- 4 terms of this bond are.
- Q. All right. Let me ask you, in a typical
- bond, ten-year bond today, would you agree it is
- ⁷ unlikely Ameren would receive a rate of 9.75
- 8 interest?
- 9 A. Yes. A typical bond, let me define that,
- would be something that has priority over preferred
- stock, something that's secured by the indenture and,
- yes, it would get a lower interest rate.
- Q. Do you have any estimation as to what that
- interest rate would be today?
- A. I do not.
- O. But it would be lower than the 9.750
- percent that was issued in 2008?
- A. I believe it would.
- 19 Q. Do you have an opinion as to whether it
- would be lower than, for example, the bond that was
- issued on line 2 on June 13, 2001, and matures in
- 2011 at an interest rate of 6.625 percent?

- MR. FITZHENRY: Just for clarification are you
- talking about the same term?
- MS. LUSSON: The same term as in length of
- 4 time?
- 5 MR. FITZHENRY: Yeah.
- 6 MS. LUSSON: Yes.
- 7 MR. FITZHENRY: And are you speaking about a
- premium that would be paid in the event the bond was
- ⁹ paid earlier than its due date?
- BY MS. LUSSON: I am talking about typical
- terms, no unusual terms, paying early or whatever,
- the interest rate offered the Company.
- Q. Would it be, in your estimation today,
- lower than the rate 6.625 percent indicated on line
- 15 2?
- MR. FITZHENRY: Sort of an objection. If he
- can answer the question as you posed it, that is
- certainly fine. I don't know that he has enough
- information, but he can say yes or no.
- A. Yeah, as I explained earlier, I don't know
- what the terms of this debt are, the maturity. I
- don't know what the maturity is and I don't know what

- the terms of the financing are, the debt instrument
- itself, whether it is an absolute promise to pay or
- contingent upon other things. I just don't know. If
- 4 you would like to give me a hypothetical, I will try
- 5 to express an opinion, but I don't know the terms of
- 6 this bond.
- MS. LUSSON: Could I have the prior answer
- before Mr. Fitzhenry's objection read back, please?
- 9 (Pause.)
- BY MS. LUSSON: I will just go on.
- 11 Q. Mr. Nelson, in one of your previous answers
- you referenced a typical bond, I believe. If you
- could, describe what you assert to be typical terms
- 14 of a long term interest bond, first mortgage bond.
- A. Let me use an example. Let's assume that
- we are talking about a debt instrument with an
- absolute commitment to pay a date certain and in the
- stacking order of priority that it comes before
- other types of debt and preferred stock and common
- dividends and so on, that it has caveats in the debt
- instrument as to the Company maintaining certain
- times interest earns, caveats related to bondable

- property. That that's a typical utility debt
- instrument, it has a time payment and a certain date
- and a certain amount at a stated coupon rate of
- interest. So that's what I say a typical utility
- 5 bond is.
- 6 Q. Okay. And under that definition of a
- 7 typical first mortgage bond, if you know, would you
- 8 anticipate that, if Ameren sought today a new first
- 9 mortgage bond, that the interest rate would be at
- 10 6.625 percent?
- A. And what would the term of that loan be?
- Q. Ten years.
- A. Not sure what it would be. Mr. Ryan should
- 14 be able to answer that question. He would know what
- the typical spread off the treasury is. I just don't
- 16 know.
- Q. Under the typical bond scenario you would
- agree, wouldn't you, that the amount obtained with
- the existing bonds and the interest being paid on the
- existing bonds are fixed, correct?
- A. What I describe as a typical bond
- instrument, usually they are fixed, yes.

- 1 Q. And is it true that if Ameren needs to
- issue new debt to finance formula ratemaking
- reconciliation balances, that new debt would be
- issued at today's market interest rate, correct?
- 5 A. It would. But as I explained in my
- testimony, it wouldn't be simply debt only. We
- finance our investments and our operating costs with
- 8 our weighted average cost of capital, not debt
- 9 solely.
- Q. Would you agree that the Ameren investment
- that is earning Ameren's weighted average cost of
- capital consists of assets that are included in the
- rate base and have already been financed?
- 14 A. Yeah. Since we are talking about an
- historical year, yes, they have been financed.
- Q. Wouldn't you also agree that, assuming
- Ameren's future investment would be larger than its
- historical rate base, that the future higher
- investment will require incremental new capital above
- and beyond the first mortgage bond that Ameren has in
- its historic or in its existing portfolio of
- finances?

- A. I would agree, assuming that our capital expenditures exceed depreciation expense.
- Q. And is it also possible that it would
 finance incremental capital needs through internally
 generated funds?
- 6 As I explained in my testimony, we finance Α. 7 our operations, including capital expenditures, with 8 our overall capital structure without targeting any amount of that capital to specific assets. Cash is 10 not specifically targeted to specific assets. 11 finance our operations and our plant investments and 12 any reconciliation balance with our overall weighted 13 cost of capital.
- Q. And the instrument -- understanding that

 you are saying that it is not tied to any particular

 method of financing, this particular investment, that

 is, it is possible that in fact internally-generated

 funds finance new additions?
- 19 A. If by that you mean that --
- Q. Assuming that depreciation expense is included in rates.
- A. Yes. In that respect, yes.

- Q. Finally, I would like to turn to page 3 of
- your surrebuttal testimony. There you reference a
- particular House Resolution passed on August 17,
- 4 2012?
- A. Yes, I see that.
- Q. Is this the same House Resolution that was
- 7 referenced by Ameren in Docket 12-0001 in your Brief
- 8 on Exceptions?
- A. I am not sure of the timing. One reference
- was when it passed out of House committee, and then
- this reference is after it was an official resolution
- passed by the entire House. But it is the same
- resolution; I just don't know the status of it in the
- Brief on Exceptions.
- Q. And are you aware that a Motion to Strike
- brought with reference to that House Resolution was
- filed by the Illinois Industrial Energy Consumers in
- 18 Docket 12-0001?
- MR. FITZHENRY: Your Honor, I object to
- relevance.
- MS. LUSSON: Well, because the relevance is
- that this resolution being cited to, assuming it is

- the same one, is one that has been stricken by Your
- 2 Honors in Docket 12-0001, and I think that's relevant
- 3 to whether or not this information should be part of
- 4 this record.
- 5 MR. FITZHENRY: Well, the time to file that
- 6 motion has passed, as I understand the Judges'
- schedule. So any Motion to Strike at this point
- 8 would be too late.
- 9 MS. LUSSON: Well, Your Honors, I think any
- testimony given by a witness is subject to Motions to
- 11 Strike. This -- the ruling that Your Honors made in
- 12-0001 occurred yesterday. So I think that to the
- extent this is the same House Resolution which I
- don't -- I am still waiting to hear Mr. Nelson's
- response to that question -- but assuming it is, then
- I do believe that an oral Motion to Strike reference
- to this House Resolution is appropriate.
- MR. FITZHENRY: And, Your Honors, again what
- occurred in Docket 12-0001 is what occurred in that
- docket. This is a different docket. Mr. Nelson's
- rebuttal testimony has been out there since July 31
- where he identified this particular House Resolution.

- The AG was a party in the Docket 12-0001. They could
- have, if they thought it was appropriate, then to
- file a Motion to Strike that portion of Mr. Nelson's
- 4 testimony dealing with the House Resolution sometime
- 5 afterwards. There has been back and forth data
- 6 requests on this subject. There has been testimony
- offered by several of the parties on this subject.
- Again, your ruling was that motions of
- this kind were to be filed last week. It is not
- timely and it would be prejudicial to the Company to
- have to deal with the Motion to Strike at this time.
- MS. LUSSON: Well, just very briefly, Your
- Honor --
- MR. FITZHENRY: And the ruling, your ruling in
- 15 12-0001, wasn't so much that the resolution wasn't
- evidence. It was the matter of it being legal
- authority for the propositions of interpreting EIMA.
- 18 It wasn't -- it was a question of a legal citation
- that was the center of your ruling.
- JUDGE ALBERS: All right. Well, as an initial
- 21 matter I will say that our stay last Friday for any
- motions of this nature wasn't meant to cut off any

- further motions. It was meant to get as much as we
- could disposed of before we actually got to the cross
- examination part of the process.
- I will also say that what we did in
- 5 12-0001 is independent of what we will do in this
- 6 docket. If there is a -- it sounds like you are
- ⁷ going to make a motion here, if you haven't already.
- MS. LUSSON: Yes, Your Honor, I am assuming
- 9 Mr. Nelson will provide the response that, yes, this
- is the same resolution that's been referenced in
- Docket 12-0001, but I don't think he has been given
- an opportunity to give an answer to that question.
- But, yes, I would make an oral motion to strike
- references to that, to the extent that Mr. Nelson is
- presenting that House Resolution as a basis for the
- 16 Commission's evaluation of the meaning of the
- statute.
- JUDGE ALBERS: Mr. Nelson, answer the question.
- THE WITNESS: A. Yes, I believe this is the
- same resolution that we referenced on our Brief on
- 21 Exceptions in 12-0001.
- MS. LUSSON: Your Honors, then I would move to

- strike the discussion by Mr. Nelson regarding this
- 2 House Resolution and its meaning or value to the
- Commission's interpretation of the formula rate act
- 4 in light of your ruling yesterday.
- 5 JUDGE ALBERS: All right.
- 6 MR. FITZHENRY: Well, again, I remind the
- Judges that your ruling was based on the IIEC and
- 8 CG's argument that it wasn't an appropriate legal
- 9 citation. That is not exactly what Mr. Nelson is
- testifying to here. It is his understanding of the
- authority that's been provided for under the House
- Resolution, and he is offering his explanation as to
- how he understands it relevant to matters involving
- the end-of-the-year rate base and actual capital
- structure provisions in the law.
- And, again, I mean, again this has
- been out there since July 31. The AG was a party in
- 18 12-0001. They had ample opportunity to move to
- strike that back then. Again, the record is going to
- be cluttered with, again, references back and forth
- to this particular House Resolution. I mean, I think
- it is more appropriate for the AG and other parties

- to talk about this in their brief.
- MS. LUSSON: Just one final, very brief
- comment. I just note at line 83 where Mr. Nelson
- indicates, although he is not an attorney, his views
- of the House Resolution represents a clear
- 6 legislative directive that the Commission should
- 7 consider, and that the language of HR 1157 makes
- 8 clear that it was the intent of the legislature to
- 9 use year-end amounts for both initial or inception
- rate base reconciliation -- reconciliation rate base.
- MR. FITZHENRY: And I am still struggling with
- your representation that the schedule was intended to
- clear up as much as you could before the hearings.
- Yet this testimony has been out there for months, and
- now we are for the first time having to entertain a
- Motion to Strike. The Company, obviously, is caught
- off guard by this particular motion. We are being
- denied the opportunity to give thought to a response,
- and it is just unfair and prejudicial.
- MS. LUSSON: And I don't think that the
- rebuttal was filed in July.
- MR. FITZHENRY: July 31.

- JUDGE ALBERS: Given the circumstances under
- which Mr. Nelson has brought into this record the
- House Resolution, the Motion to Strike is denied.
- MS. LUSSON: Thank you, Mr. Nelson. I have no
- 5 further questions.
- JUDGE ALBERS: All right. From CUB anyone?
- MS. SODERNA: CUB doesn't have any questions.
- JUDGE ALBERS: Do you have redirect?
- 9 MR. FITZHENRY: Could we have just a few
- minutes?
- JUDGE ALBERS: Sure.
- 12 (Whereupon the hearing was in a
- short recess.)
- JUDGE ALBERS: Back on the record.
- MR. FITZHENRY: We have no questions for
- redirect and move again for the admission of
- Mr. Nelson's rebuttal testimony, Ameren Exhibit 9.0,
- and his surrebuttal testimony, Ameren Exhibit 18.0
- 19 Revised and 18.1.
- JUDGE ALBERS: There is a motion to bring his
- testimony in. Any objections?
- 22 (No response.)

- Hearing none, then AIC Exhibit 9.0 and
- 2 18.0 Revised and 18.1 are admitted.
- 3 (Whereupon Ameren Exhibits 9.0,
- 4 18.0 Revised and 18.1 were
- admitted into evidence.)
- JUDGE ALBERS: Thank you, Mr. Nelson.
- 7 (Witness excused.)
- JUDGE YODER: I believe our next witness is
- 9 Mr. Heintz. Mr. Heintz, were you previously sworn?
- 10 THE WITNESS: I was.
- 11 DAVID HEINTZ
- called as a witness on behalf of Ameren Illinois
- Company, having been first duly sworn, was examined
- and testified as follows:
- 15 DIRECT EXAMINATION
- BY MS. SEGAL:
- Q. Good morning, Mr. Heintz. Can you please
- state your full name and business address for the
- 19 record.
- A. My name is David Heintz. My business
- 21 address is 293 Boston Post Road West, Suite 500,
- Marlborough, Massachusetts 01752.

- Q. And by whom are you employed?
- A. By Concentric Energy Adviors.
- Q. Mr. Heintz, I have what is marked as Ameren
- Exhibit 13.0 entitled Rebuttal Testimony of David A.
- 5 Heintz with accompanying exhibits titled Ameren
- 6 Exhibits 13.1 and 13.2. Is this your rebuttal
- 7 testimony in this proceeding?
- 8 A. It is.
- 9 Q. And was it prepared by you or under your
- direction and supervision?
- 11 A. Yes, it was.
- Q. Do you have any changes to make to this
- testimony today?
- 14 A. No.
- O. And, Mr. Heintz, I also have what has been
- marked Ameren Exhibit 22.0, Surrebuttal Testimony of
- David A. Heintz with accompanying Exhibit 22.1. Is
- this your surrebuttal testimony in this proceeding?
- 19 A. It is.
- Q. Was this prepared by you or under your
- direction or supervision?
- A. Yes, it was.

- Q. And do you have any changes to make to this
- 2 testimony?
- A. No changes.
- Q. With respect to the testimony that I just
- 5 identified, including the exhibits, if asked the same
- questions included with them today, would your
- ⁷ answers be the same?
- 8 A. They would.
- 9 Q. And regarding the testimony and exhibits
- identified, is the information contained therein true
- and correct to the best of your knowledge?
- 12 A. It is.
- MS. SEGAL: Your Honors, at this time we move
- for the admission of Mr. Heintz's testimony and
- exhibits, and tender him for cross.
- JUDGE YODER: All right. We will address the
- admissibility following cross, and I believe AG is
- the only party that has reserved cross.
- MS. LUSSON: Thank you, Your Honor.
- 20 CROSS EXAMINATION
- BY MS. LUSSON:
- Q. Hello again, Mr. Heintz.

- A. Good morning.
- Q. Mr. Heintz, is it correct that the cash
- working capital calculation in this docket is based
- 4 opinion the lead-lag methodology developed in your
- 5 testimony and supporting work papers from Docket
- 6 12-0001?
- A. Yes, it is.
- Q. And that was the first formula rate docket?
- 9 A. Correct.
- Q. And is it correct that Ameren has proposed
- in this docket to update the lead-lag analysis every
- three years for purposes of the formula rate -- for
- purposes of the formula rate?
- 14 A. Yes, the lead-lag values would remain the
- same for the three years, but in the update cases the
- expenses to which those leads and lags would be
- applied would be changed.
- Q. And those updates to the revenues and
- expenses for the applicable calendar year 2011 have
- been reflected in your determination of cash working
- capital, is that right?
- A. That is correct.

- Q. And a summary contribution of the proposed
- cash working capital number is shown in
- Mr. Stafford's exhibit and then updated in his
- 4 rebuttal testimony, Exhibit 11.1, App 3, is that
- 5 correct?
- A. I believe that is correct.
- 7 Q. And would you also agree that Ameren and
- 8 other utilities need cash working capital only in
- 9 connection with cash transactions, that is, where
- cash must be collected from customers and then paid
- out for goods and services or for taxes?
- 12 A. The cash working capital analysis includes
- only cash expenses. It does not include non-cash
- 14 items.
- Q. And would you agree that a lead-lag study
- is concerned with the measurement of the timing of
- cash flows?
- 18 A. Yes.
- Q. Now, if you could look at -- do you have
- before you a summary table of Exhibit 11.1, page 19,
- 21 App 3, or your rebuttal work papers that includes a
- listing of the revenues and expenses that make up the

- cash working capital?
- A. Let me check. I don't believe I do, no.
- MS. LUSSON: I would like to approach the
- 4 witness and show him this.
- 5 (Whereupon a document was
- 6 presented to the witness.)
- BY MS. LUSSON:
- 8 Q. Now, I'm looking at, I believe, line 6,
- 9 revenues collected by Ameren to fund depreciation and
- amortization expense. Do you see that?
- 11 A. Yes.
- 12 Q. Is it correct that these revenues are
- excluded because Ameren does not make a recurring
- cash payment to pay for depreciation or amortization
- expense?
- 16 A. Depreciation and amortization expense are
- all non-cash items and would be excluded from the
- cash working capital study.
- Q. And, in fact, under the expenses listed at
- lines 10 through 28 you don't find a line item for
- 21 Ameren's depreciation or amortization expenses
- because, as you said, they are not cash expenses, is

- 1 that correct?
- A. That is correct.
- Q. And, generally speaking, if Ameren is not
- 4 paying a particular expense in cash and doesn't
- 5 expect to pay that expense for several years into the
- future, would you agree that no adjustment need be
- made in a lead-lag study for a cash working capital
- 8 allowance for that particular expense?
- 9 A. The cash working capital study that we do,
- it is based on the revenue requirement that is at
- issue. And to the extent that there are non-cash
- expenses included in there, those would be subtracted
- 13 from the study.
- Q. Okay. And that's for that particular year?
- A. That is correct.
- Q. So, for example, if Ameren expects to spend
- an additional five million on a large software
- project in 2013, you have not made any provision in
- your lead-lag study in this case for that kind of
- expenditure, is that right?
- 21 A. To the extent that there was -- it would be
- an expense, no, we have not done that. Cash working

- capital, the same as expenses and capital projects or
- something like that, would not be included as part of
- 3 the cash working capital study.
- Q. Now, if you recall, line -- do you have
- with you Mr. Stafford's Exhibit 11.1 which lists the
- 6 cash working capital amounts?
- A. I do not.
- MS. LUSSON: Just a moment, Your Honor. Does
- the Company have a copy of Mr. Stafford's Exhibit
- 10 11.1 to the extent it lists the cash working capital
- numbers? I assumed Mr. Heintz would have that before
- him.
- MS. SEGAL: I am sorry, Mr. Stafford is not
- testifying, so Mr. Heintz is not expected to bring
- 15 the --
- MS. LUSSON: Mr. Stafford includes the numbers
- from Mr. Heintz's cash working capital conclusions.
- MS. SEGAL: Exactly. That is Mr. Stafford's
- testimony. Mr. Heintz is up on the stand.
- MS. LUSSON: I can find that, Your Honors, if I
- could just have a moment.

22 (Pause.)

- I only have one copy of this. I
- ² apologize.
- JUDGE YODER: Was this page 19?
- BY MS. LUSSON: Yes.
- Okay. Now, if we look at line 27 on that
- exhibit, it lists -- again, and just to clarify, this
- is an attachment to Mr. Stafford's rebuttal testimony
- 8 and it provides the cash working capital information
- that's included in the formula, proposed formula,
- 10 rate revenue requirement?
- 11 A. Yes.
- Q. And these numbers would have been provided
- by you to Mr. Stafford, is that correct?
- 14 A. Actually, I would have provided the numbers
- in Column D which is the lead-lag calculations.
- Q. Okay. And then perhaps Mr. Stafford
- provided these expense and revenue numbers to you for
- purposes of making those numbers in Column E, is that
- 19 correct?
- ²⁰ A. Yes.
- Q. Now, if you look at line 27 of Exhibit
- 11.1, it lists income taxes in the amount of 75

- million. Do you see that?
- 2 A. I do.
- Q. So is it correct for purposes of your
- 4 lead-lag study that you assume that Ameren would be
- 5 making cash payments for income taxes at the
- statutory date when income taxes are really due?
- 7 A. Yes, the calculation of the income taxes
- 8 are based on the revenue requirement, the statutory
- 9 rates, and the due dates for those taxes.
- Q. And do you know when Ameren Corporation
- last paid any federal income taxes?
- 12 A. I do not know.
- Q. Do you know if they paid income taxes for
- 2011, the year that this information is based on?
- A. I do not know that.
- Q. So is it correct to assume that you did not
- look into any issue as to whether -- strike that.
- Is it correct to assume that you did
- not determine whether Ameren might be paying taxes in
- the foreseeable future?
- A. No. What I looked at was the revenue
- requirement and the calculation of the income taxes

- based on that, that requirement.
- Q. Would you agree that income taxes are
- deferred and no cash flows are involved because by
- definition they are deferred rather than being paid
- 5 to taxing authorities?
- A. If income taxes are deferred, that is
- 7 correct; there are no cash payments.
- Q. And, similarly, would you agree that there
- 9 can be no payment lead days if there is no actual
- disbursement payment?
- A. Again, in the calculation of the lead-lag
- study and cash working capital allowances, based on
- the requirement in the calculation of the income
- taxes derived from that, based on the statutory tax
- rates and the due dates for those payments.
- Q. Would you agree that generally speaking
- there can be no payment lead days on an expense if
- there is no actual payment?
- A. If it is a non-cash item, then it would not
- be included as part of the cash working capital
- analysis.
- Q. Would you consider deferred taxes a

- 1 non-cash item?
- 2 A. Yes.
- Q. Would you agree, if you know, that all of
- 4 Ameren's calculated income tax expenses are deferred
- on the Company's balance sheet, adding to the
- 6 accumulated deferred income taxes instead of being
- 7 remitted to taxing authorities?
- A. I do not know that.
- 9 Q. Now, as I understand your rebuttal
- testimony at page 19, your position -- sorry, do you
- 11 have that?
- 12 A. Sorry. I have page 19.
- Q. I am looking at lines 411 through 417
- there.
- 15 A. Yes.
- Q. Is it correct that your position is that
- the differentiation between current and deferred
- income taxes can swing between rate cases, reflecting
- then current tax laws, and that the use of statutory
- tax rates and payment dates in the Ameren cash
- working capital maintains a consistent treatment of
- income tax expense for ratemaking purposes and avoids

- what you call swings and balances?
- A. Yes, that's a fair paraphrase of my
- 3 testimony.
- Q. And I think you have indicated that you
- 5 have undertaken no analysis to determine when or if
- 6 Ameren's federal tax or state tax payment obligation
- is likely to change or when any so-called swing in
- 8 payment obligation is likely to occur?
- 9 A. No, I have not.
- Q. Would you agree that formula ratemaking
- provides an opportunity to annually update the
- 12 relevant calculation to revise the total income tax
- expense for all of the impacts should the tax payment
- obligation change?
- A. As part of the formula rate case, the
- census would be updated annually.
- Q. Okay. I would like to ask you some general
- questions about collection lag calculation in the
- lead-lag study that's presented in this case. Would
- you agree generally that the revenue lag is the
- single most important lag day value in your cash
- working capital study because it is applied to more

- than 500 million of cash flows?
- 2 A. The revenue lag is one of the largest items
- in the cash working capital study.
- Q. And is it correct then, I think you
- indicated, that the cash working capital allowance
- 6 proposed in this docket is based upon the same
- ⁷ approach that was used in -0721?
- 8 A. Yes.
- 9 Q. And that approach grouped the account
- 10 receivable balances into aging buckets including
- current, 30 to 60 days, 60 to 90 days, and over
- 90-day buckets, is that right?
- 13 A. That is correct.
- 0. And for each of the first three buckets of
- the receivables, a midpoint is used in the
- calculation, is that correct?
- A. That is correct.
- Q. And based on -- and your midpoint
- methodology, as I understand it, presumes that
- payments occur ratably over the course of a month
- which is to say that as many customers are expected
- to pay their utilities before the midpoint period as

- will pay after the midpoint period, is that correct?
- A. That is correct.
- Q. And, for example, the current zero to 30
- days bucket would be 15 days as the midpoint and the
- other ones would be different midpoints based on
- 6 those buckets?
- A. Based on the number of days encompassed by
- 8 those buckets, that is correct.
- 9 Q. And is it correct that in this docket you
- conducted no particular analysis to determine if the
- midpoint is in fact the average remittance day for
- each of the 30-day aging buckets for the accounts
- 13 receivables?
- 14 A. I did not do any different analysis other
- than the midpoint analysis.
- Q. So you did not specifically examine a
- sample of accounts receivables to see if in fact the
- midpoint within each of those buckets is in fact the
- average day when accounts receivables come in?
- A. I did not.
- Q. And, generally speaking, is it fair to say
- that in each of the categories of the aging buckets,

- the median value or the median figure, if that
- median, actual median figure, is a day off of the
- midpoint that you have assumed, that the dollar
- 4 effect is approximately over a million dollars?
- 5 A. I believe that the million dollars is
- for roughly correct, yes. To the extent if there was a
- different value then, yes, that would impact the
- 8 calculation of the working capital.
- 9 Q. And that's for each day that would be north
- or south of the midpoint?
- 11 A. Yeah. Obviously, if you change the
- midpoint or the revenue lag number, then the cash
- working capital would change plus or negative,
- depending on which way it went.
- 15 Q. Is it correct that Ameren customers have a
- designated grace period in which they are given time
- to pay a bill upon receipt of that bill?
- A. I am not sure if I understand. Grace
- period. The bill is marked due 21 days after
- issuance.
- Q. And is that true for all customer classes,
- do you know, the 21 days or is that just residential?

- A. It's 21 days for residential. I believe it
- is a lesser number for commercial accounts, but I
- don't remember the exact day.
- 4 Q. Have you done any particular analysis or
- 5 anyone in the Company done any particular analysis to
- determine whether the existence of the grace period,
- for example, in the residential class, the 21-day
- grace period, affects when a customer pays or how it
- ⁹ affects the average remittance date for the
- 10 collection lag?
- 11 A. I have not done any separate analysis for
- the Illinois utility. What we have looked at is the
- Company-specific information and the aged receivables
- analysis, and that's the information we have and
- that's the best we have available.
- Q. When you say that's the best we have
- available, the Company has not or you have not
- attempted to do a statistically valid sampling of
- accounts receivable to analyze the average remittance
- days or how the grace periods affect those, have you?
- A. I have not.
- Q. I would like to ask you a few questions

- about past due taxes and their effect on the cash
- working capital study. Would you agree that both
- Mr. Kahle from Staff and Mr. Brosch recommend a zero
- 4 revenue lag for pass-through taxes be used in the
- 5 Company's lead-lag study?
- A. That is their testimony, yes.
- 7 Q. And the taxes I am referring to with
- 8 respect to these witnesses' recommendations include
- the energy assistance charges, or EAC, and the
- municipal utility taxes, or MUT, which are included
- in the Company's cash working capital determination,
- is that right?
- 13 A. That's correct. I believe Mr. Brosch also
- recommends a zero revenue lag for the gross receipts
- 15 tax.
- Q. Do you know of any change in tax law or
- regulation that has occurred that would modify the
- terms under which the EAC or MUT taxes are assessed
- and paid?
- A. Not to my knowledge.
- Q. And are you familiar with today -- strike
- that.

- And are you familiar today with when
- those taxes are paid by Ameren?
- A. Yes.
- Q. And is it correct that the EAC is paid to
- 5 the Department of Revenue on the 20th day of the
- 6 month after billing and the MUT taxes are paid to the
- 7 various municipalities at the end of the month as
- 8 well?
- 9 A. The EAC is paid on the 20th of the month
- following billing and the MUT is paid the 30 days
- after collection.
- 12 Q. Is it your testimony then that customer
- revenues are received after Ameren pays those taxes?
- A. Sorry.
- 15 Q. Is it your testimony that customer revenues
- for purposes of funding that remittance that the
- 17 Company makes to the taxing authorities, that those
- dollars are received after Ameren pays those taxes?
- A. No. Right now the lead-lag analysis shows
- that for the EAC the Company has used of those funds
- for four days and for the MUT is 14 days.
- Q. And that's when the Company has use of the

- money received from ratepayers, those time periods?
- A. Correct.
- Q. So, in fact, the amounts paid for those
 taxes occurred after the receipt of the dollars from
- 5 revenues from ratepayers, is that right?
- A. That is correct.
- MS. LUSSON: Thank you, Mr. Heintz. No further guestions.
- JUDGE YODER: Do you have any redirect? Do you need to speak to your witness for a moment?
- MS. SEGAL: No redirect, Your Honor.
- JUDGE YODER: Thank you. Any objection to the
 admission of Mr. Heintz's rebuttal testimony with
 accompanying exhibits or his surrebuttal testimony
 with accompanying exhibits?
- 16 (No response.)
- 13.0, the rebuttal of Mr. Heintz with accompanying

Hearing no objection then, Exhibit

- Exhibits 13.1 and 13.2, will be admitted into
- evidence, along with Ameren Exhibit 22.0, the
- surrebuttal of Mr. Heintz with accompanying Exhibit
- 22 22.1.

- 1 (Whereupon Ameren Exhibits 13.0,
- 13.1, 13.2, 22.0 and 22.1 were
- admitted into evidence.)
- JUDGE YODER: Thank you, Mr. Heintz. You may
- 5 step down.
- 6 (Witness excused.)
- 7 It looks like it is about ten 'til
- 8 12:00, so maybe we will just -- unless somebody has
- 9 something real quick to take care of, such as Judge
- 10 Albers.
- JUDGE ALBERS: Would there be any problem with
- leaving Ms. Lord until after Ms. Pagel?
- MR. KENNEDY: We actually have -- we talked to
- the Attorney General and there were no questions for
- Ms. Lord. Do Your Honors have questions now for her?
- JUDGE ALBERS: I might have one, depending on
- the responses from Ms. Pagel.
- MR. KENNEDY: Okay. We don't have an objection
- to that.
- JUDGE ALBERS: Okay, thank you. In that case
- then, we will see Mr. Kahle when we get back from
- lunch.

1	JUDGE YODER: We will break until one o'clock.
2	Thank you.
3	(Whereupon the hearing was in
4	recess until 1:00 p.m.)
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1	AFTERNOON SESSION
2	(Whereupon the proceedings are
3	now being stenographically
4	reported by Laurel A. Patkes.)
5	JUDGE ALBERS: We're on the record after we
6	took a lunch break. I believe our next witness is
7	Mr. Kahle.
8	If you'd take the stand, sir.
9	Were you previously sworn this
10	morning?
11	MR. KAHLE: Yes.
12	DANIEL G. KAHLE
13	called as a witness herein, on behalf of staff of the
14	Illinois Commerce Commission, having been first duly
15	sworn on his oath, was examined and testified as
16	follows:
17	DIRECT EXAMINATION
18	BY MS. LUCKEY:
19	Q. Good afternoon, Mr. Kahle. Could you
20	please state your name for the record.
21	A. Daniel G. Kahle. That's spelled K-a-h-l-e.

Q. And by whom are you employed?

- 1 A. I'm employed as an accountant in the
- 2 Accounting Department of the Financial Analysis
- Division of the Illinois Commerce Commission.
- Q. Mr. Kahle, do you have in front of you what
- 5 has been previously filed on e-Docket as the
- 6 corrected direct testimony of Daniel Kahle, ICC Staff
- Exhibit 2.0C dated August 20, 2012 which consists of
- 8 a cover page, a table of contents, 11 pages of
- 9 narrative text, Schedules 2.01, 2.02 and Attachments
- 10 A through E?
- 11 A. Yes.
- Q. Was ICC Staff Exhibit 2.0C prepared by you
- or under your direction, supervision and control?
- 14 A. Yes.
- Q. Do you have any additions, deletions, or
- modifications to make to ICC Staff Exhibit 2.0-C?
- 17 A. No.
- 18 Q. If I were to ask you today the questions
- set forth in that document, would your answers be the
- same?
- 21 A. Yes.
- Q. Mr. Kahle, do you also have in front of you

- what has been previously filed on e-Docket as the
- rebuttal testimony of Daniel Kahle which has been
- marked for identification as ICC Staff Exhibit 7.0
- dated August 28, 2012 and which consists of a cover
- 5 page, table of contents, seven pages of narrative
- text, and Schedule 7.01?
- ⁷ A. Yes.
- Q. Mr. Kahle, was your rebuttal testimony
- 9 prepared by you or under your direction, supervision
- and control?
- 11 A. Yes.
- Q. Do you have any additions, deletions or
- modifications to make to that testimony or the
- 14 attached schedule?
- 15 A. No.
- 16 Q. If I were to ask you today the same series
- of questions set forth in those documents, would your
- answers be the same?
- 19 A. Yes.
- MS. LUCKEY: At this time, staff would move to
- 21 admit into evidence the corrected direct testimony of
- Daniel Kahle, ICC Staff Exhibit 2.0-C and its

- 1 previously described schedules and attachments, and
- the rebuttal testimony of Daniel Kahle, ICC Staff
- Exhibit 7.0 along with its previously described
- 4 schedule subject to cross-examination.
- JUDGE ALBERS: Thank you. I'll address the
- 6 admission of it following cross-examination.
- I understand Ameren and both AG and
- 8 AARP have questions for Mr. Kahle. Who would like to
- 9 go first?
- MS. SEGAL: We can let AG go first if they
- would like.
- MR. O'BRIEN: That's fine.
- Good afternoon, Mr. Kahle.
- 14 THE WITNESS: Good afternoon.
- MR. O'BRIEN: My name is Tim O'Brien, and I'm
- with the Office of the Attorney General representing
- the People of the State of Illinois, and, in the
- famous words of every attorney, I just have a few
- questions for you.
- 20 CROSS-EXAMINATION
- BY MR. O'BRIEN:
- Q. If I can direct you to your rebuttal

- testimony at page 7, line 132.
- A. I'm there.
- Q. I'm sorry. Did you say you were there?
- A. Yes.
- ⁵ Q. Okay. Sorry.
- In response to the question asked of

 you at line 130, you indicate that you did not adopt

 Mr. Brosch's proposal to set income tax lead lag days

 to zero.
- Was this a decision based upon your understanding of income tax related cash flows?
- A. No. It's based on how we as a practice

 calculate cash working capital for income tax or

 practice to take the taxes from revenue requirement

 and apply the expense lead as calculated in the lead

 lag study.
- Q. And have you studied Ameren's actual

 payments of income taxes to see, first of all, if

 they are making any payments of federal income taxes?
- A. I did not make a study of their taxes.
- Q. So it would be fair to say that also you would not know if Ameren is currently paying any

- state income taxes as well?
- 2 A. That's correct.
- Q. Mr. Kahle, are you, in your position,
- familiar with the phrase net operating loss
- 5 carryforward?
- A. Yes.
- 7 Q. Do you know if Ameren currently finds
- itself with a net operating loss carryforward
- 9 position?
- 10 A. That's my understanding from Mr. Brosch's
- 11 testimony.
- Q. And are you aware if having such a position
- means that no be income tax payments would be made to
- the federal government?
- 15 A. That's my understanding, yes.
- Q. At line 132, you state that, quote, "The
- 17 Commission has a long standing practice of accepting
- income taxes calculated with standard rates."
- And by standard rates, do you mean
- statutory tax rates?
- 21 A. Yes, I do.
- Q. And also, when you talk about how taxes

- are, quote, "calculated" in this context, are you
- talking about income tax expenses that are included
- in the revenue requirement?
- A. Yes, I am.
- ⁵ Q. And would you agree that Ameren calculates
- 6 and records two types of income taxes on its books --
- 7 taxes that are currently payable as well as deferred
- income taxes that are expected to be paid in future
- 9 years?
- A. I believe that to be correct, but I didn't
- investigate that.
- Q. Would you agree or disagree with the
- concept that there can be no measurable cash lag days
- 14 attributable to deferred income tax expenses because
- these types of income taxes are not being paid to any
- taxing authorities?
- A. I understand the concept, but the basis for
- my calculation of cash working capital is using
- income taxes and deferred taxes from the revenue
- requirement.
- Q. Okay. Mr. Kahle, if I could just direct
- you to your Schedule 7.01.

- A. I'm there.
- Q. And let me just get to the page here. I should be on the first page at line 21.
- A. I'm there.
- of 2. Is it correct that this schedule assigns a negative 37.88 lead day value to state income taxes at line 21 and also to federal income taxes at line 22?
- 9 A. That's correct.
- Q. And are the dollar amounts in column B in
 all of these rows also -- hang on one second here.

 I'm confusing myself trying to clarify things for
 myself.
- 14 Are the dollar amounts on these rows
 15 in column B also included up here in line 4 where it
 16 says total receipts that were assigned a revenue lag
 17 of 49.75 days?
- A. Not per se, but the revenue comes from the revenue requirement and then is adjusted as you can see on the second page so you can see the total receipts and total outlays are equal.
- Q. So looking at this schedule and if I've

- done the math correctly, I'm going to try to direct
- you to an exact line here if I can, again, we're
- 3 still on line 21. So if I've done the math here
- 4 correctly, your inclusion of \$8.845 million of state
- income taxes with a net lag of 11.97 days would have
- the effect of increasing cash working capital by
- about \$290,000. Would you agree?
- 8 A. By how much did you say?
- 9 Q. By about 290,000.
- 10 A. Okay. I'm looking at the amount in column
- 11 E which is 918.
- Q. Just to probably save everyone some time,
- Mr. Kahle, I think maybe I can clarify how I reached
- that \$290,000.
- 15 If we take the net lag of 11.97 days
- 16 by 365 days and multiply that by 8.845 million, it
- comes out to about 290,000.
- A. Okay. I didn't do that calculation but
- subject to check I suppose.
- MS. LUCKEY: I'm sorry. Can you clarify what
- that calculation is of?
- MR. O'BRIEN: It is the net lag of 11.97 days,

- assuming 365 days, times 8.845 million. I'm sorry.
- That's divided by 365 days.
- Okay. We can move on.
- Again, using the same approach --
- unless there was an objection, Ms. Luckey?
- MS. LUCKEY: No. There's no objection. I just
- 7 want to make sure what your calculation equals with
- 8 that number, what that 8.845 million is. I'm not
- 9 sure I see it anywhere on Mr. Kahle's schedules
- unless this is a number the AG has calculated
- themselves.
- MR. O'BRIEN: Perhaps if I just ask a question,
- that will help clarify what I'm asking.
- MS. LUCKEY: Okay.
- O. BY MR. O'BRIEN: Mr. Kahle, earlier when
- 16 you said that your treatment is based on the revenue
- requirement, are you referring to Ameren's reported
- or proposed revenue requirement?
- A. Staff's revenue requirement.
- 20 Q. So then the 8.845 that appears on line 21,
- 21 would that have been based on a number provided to
- you by Ameren?

- 1 A. The 8.845 comes from staff's Schedule 6.01.
- 2 It was calculated there.
- Q. And was that your calculation or the
- 4 company's?
- 5 A. Neither. I believe Schedule 6 is staff
- 6 witness Ebrey.
- Okay. Now, using the same approach, that
- 8 we had discussed previously with the state income
- 9 taxes, can you tell me if your treatment of federal
- income taxes increases cash working capital per staff
- on line 25 by about 1.7 million, and that again would
- be 11.97 divided by 365 days, and that would be
- multiplied by the --
- A. Well, I can't confirm the amount but it
- would increase the cash working capital per staff.
- Q. Subject to check, would you accept my
- 17 calculation?
- A. Yeah, subject to check. I'm sure you're in
- the ballpark but I don't trust myself without a
- calculator.
- Q. Okay. Can you explain how -- one moment,
- Your Honor?

1 (Whereupon an off-the-record 2 discussion transpired between 3 Mr. O'Brien and Ms. Lusson.) 4 Okay. Does Schedule 7.01 reflect any Ο. 5 distinction whatsoever between the amounts of Ameren's income tax expenses that are currently 7 payable versus the expenses that are deferred and not 8 being paid? 9 I'm not sure I understand the question. 10 The amounts here come directly from staff's revenue 11 requirement which are, the income taxes are based on 12 statutory rate. 13 So then, Mr. Kahle, are you adopting the 14 company's assumptions about the statutory rate, about 15 using the statutory rate? 16 I'm going to say no because it's based off 17 of staff's schedule which has the rates. That again 18 would be I believe a schedule of Ms. Ebrey. 19 Mr. Kahle, have you investigated yourself Q. 20 whether there's any distinction in the staff 21 calculations and schedules between Ameren's tax 22 expenses that are currently payable versus those that

- are deferred and not currently made payable?
- A. No, I have not.
- MR. O'BRIEN: Thank you very much, Mr. Kahle.
- JUDGE ALBERS: Ameren?
- MS. SEGAL: Good afternoon, Mr. Kahle. My name
- is Rebecca Segal. I'm an attorney for Ameren
- 7 Illinois, and I just want to ask you a couple
- guestions about cash working capital.
- And, Your Honors, in the interest of
- time, staff and the company have stipulated to the
- admission of the hearing transcript excerpt of
- Mr. Kahle's cross-examine from 12-0001 dated June 20,
- 2012, and we have marked this as Ameren Cross
- Exhibit 1.
- 15 (Whereupon Ameren Cross Exhibit
- 1 was marked for identification
- as of this date.)
- MS. SEGAL: Your Honors, Ameren would like to
- move for the admission of Cross Exhibit 1.
- JUDGE ALBERS: Did you have any other
- questions?
- MS. SEGAL: No.

- JUDGE ALBERS: Oh, this is it?
- MS. SEGAL: Yes.
- JUDGE ALBERS: Oh, that's fine. Okay.
- 4 Any objections then to the admission
- of Ameren Cross Exhibit 1?
- 6 Hearing none, then Ameren cross
- ⁷ Exhibit 1 is admitted.
- 8 (Whereupon Ameren Cross Exhibit
- 9 1 was admitted into evidence at
- this time.)
- 11 CROSS-EXAMINATION
- BY MS. SEGAL:
- Q. Mr. Kahle, you testified on the issue of
- 14 cash work capital in Ameren's initial formula rate
- filing which is Docket 12-0001, correct?
- A. Yes.
- 17 Q. And so you're aware that the company has
- not changed its position regarding cash working
- capital in this case?
- A. That's correct.
- Q. And you agree that the company has not
- 22 changed how it calculates cash working capital?

- 1 A. That's correct.
- Q. And you also agree the company has not
- 3 changed its proposed treatment of pass-through taxes?
- A. That's correct.
- Q. And is it correct that you have proposed a
- for revenue lag of zero days be assigned to two
- pass-through taxes, the energy assistance charge and
- 8 the municipal utility taxes?
- 9 A. That's correct.
- $^{10}\,$ Q. And I'll just refer to those as the EAC and
- 11 the MUT.
- Mr. Kahle, you performed no
- independent analysis in 12-0001 of the timing
- difference between the company's receipt and
- remittance of the funds associated with these
- pass-through taxes, right?
- A. That's correct.
- Q. And you performed no independent analysis
- in this proceeding of the timing difference between
- the company's receipt and remittance of the funds
- associated with the pass-through taxes?
- A. That's correct.

- Q. Mr. Kahle, you state in your rebuttal
- testimony at lines 64 to 71 that you accepted the
- 3 company's calculation of lead days for the EAC and
- 4 MUT, is that correct?
- 5 A. That's correct.
- Q. Now, given that you accepted the company's
- expense lead, you appear to agree as to when, in
- fact, the company remits payment of pass-through
- 9 taxes, is that correct?
- A. Say that again.
- Q. Given that you accepted the company's
- expense lead, you appear to agree as to when, in
- fact, the company remits payment of the pass-through
- taxes, correct?
- A. That's correct.
- Q. So the result of your adjustment, however,
- is to treat the pass-through taxes as if the company
- has access to the funds associated with both the EAC
- 19 for a net of 38.54 days and the MUT for a net of
- 48.54 days?
- A. I'm sorry. Did you say 48.54 days for MUT?
- 22 Q. Yes.

- 1 A. That's correct.
- Q. Now, to your knowledge, has the company
- modified its remittance schedule subsequent to the
- order in Docket 11-1282?
- 5 A. Not that I'm aware of.
- Q. And you would agree that the company has
- both gas and electric operations, correct?
- A. That's correct.
- 9 Q. And you would agree that both are part of
- the same utility, right?
- 11 A. Gas and electric, yes.
- Q. And you are familiar with their billing
- practices, correct?
- A. I'd say not intimately.
- Q. But you're generally familiar or you are
- aware of their business or of their billing
- 17 practices?
- A. Generally.
- 19 Q. You would agree, would you not, that both
- electric and gas operations utilize the same billing
- practices, correct?
- A. I couldn't confirm that but I believe it to

- 1 be true.
- Q. And you would agree that both electric and
- gas operations utilize the same billing and
- 4 accounting systems?
- A. Again, I don't know that to be true but I
- 6 assume it is.
- ⁷ Q. And you agree that the practices for
- 8 collection and remittance of pass-through taxes are
- the same for the gas and electric operations?
- A. As far as I know they are, yes.
- Q. And you would agree, would you not, that
- the company has combination customers?
- 13 A. Yes.
- Q. And you would also agree that the
- combination customers get only one bill from the
- company, correct?
- A. I don't know that so I don't know if I can
- agree to that. I just don't know.
- MS. SEGAL: No further questions. Thank you.
- JUDGE ALBERS: Thank you.
- Did you have any redirect?
- MS. LUCKEY: May I have a moment to defer with

my client? JUDGE ALBERS: Yes. 3 (Pause) 4 MS. LUCKEY: Staff will not have any redirect. 5 JUDGE ALBERS: Thank you. 6 Any objection to the aforementioned 7 exhibits for Mr. Kahle? 8 Hearing none, Staff Exhibit 2.0 Corrected and the attachments and 7.0 and its 10 attachment are admitted. 11 (Whereupon Staff Exhibits 2.0 12 and 7.0 were admitted into 13 evidence at this time.) 14 JUDGE ALBERS: Thank you, Mr. Kahle. 15 (Witness excused.) 16 JUDGE ALBERS: I'm afraid to try to pronounce 17 the next witness's name again. 18 MR. KENNEDY: Pagel. 19 JUDGE YODER: Ms. Pagel, were you previously 20 sworn? 21 MS. PAGEL: Yes.

JUDGE YODER: All right.

1 KATHLEEN PAGEL

- called as a witness herein, on behalf of Ameren
- 3 Illinois Company, having been first duly sworn on her
- oath, was examined and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY MR. KENNEDY:
- 7 Q. Ms. Pagel, would you please state and spell
- your name for the record?
- 9 A. My name is Kathleen Pagel (P-a-g-e-l).
- Q. And what's your current business address?
- A. My business address is 300 Liberty Street,
- Peoria, Illinois 61602.
- Q. And by whom are you employed?
- 14 A. I am employed by Ameren Illinois Company.
- Q. Do you have in front of you what's been
- previously marked Ameren Exhibit 14.0 with exhibits
- attached Ameren Exhibits 14.1 through 14.4, the
- rebuttal testimony of Katherine A. Pagel?
- 19 A. Yes.
- Q. Do you also have in front of you what's
- 21 previously been marked for identification Ameren
- Exhibit 24.0 with attached exhibits, Ameren

- Exhibits 24.1 through 24.3 which has been designated
- the surrebuttal testimony of Kathleen A. Pagel?
- A. Yes.
- Q. And as you sit here today reviewing that
- 5 testimony, are the answers that you gave in that
- testimony true and accurate to the best of your
- 7 knowledge?
- 8 A. Yes, they are.
- 9 Q. And this testimony, your rebuttal and
- surrebuttal testimony was prepared by or prepared
- under your direction?
- 12 A. Yes.
- Q. And if I were to ask the same questions
- today that are in your testimony, you would give me
- the same answers?
- A. Yes, I would.
- MR. KENNEDY: Your Honors, I offer her up for
- cross-examination.
- I know AG and AARP is the only party
- that has questions. We've talked and we thought it
- would be best if the judges, Your Honors, asked their
- questions first if that's okay.

- JUDGE YODER: Before we get to Judge Albers,
- could you go through her exhibits again?
- MR. KENNEDY: Yes. It was Ameren Exhibits 14.1
- through 14.4 to her rebuttal and then...
- JUDGE YODER: That's fine. I misheard or
- 6 stopped listening.
- 7 Go ahead.
- JUDGE ALBERS: All right. Well, I suppose I
- 9 can go first.
- 10 CROSS-EXAMINATION
- BY JUDGE ALBERS:
- 12 Q. I am basically trying to understand more
- about the nature of the various costs that you and
- Ms. Chang are debating in terms of what they're for
- exactly and whether they're appropriate for inclusion
- in rates so just bear with me.
- 17 I'm going to be referring to your
- exhibits a lot to try to get, you know, ideas of
- what's behind some of the names and whatnot.
- 20 A. Okay.
- Q. I will just start with Ameren Exhibit 14.3.
- That relates to advertising expenses.

- 1 A. Okay.
- Q. Starting with page 2. On this particular exhibit -- I'll let you get there. I'm sorry.
- 4 A. I'm sorry. 14.1 or 3?
- ⁵ O. 14.3.
- 6 A. Okay.
- Q. And this particular exhibit -- I have a

 black and white version -- in gray highlighted rows

 are the ones the company is on its own choosing to

 exclude from rates, is that correct?
- 11 A. That is correct.
- Q. Okay. Could you tell me more about how the columns entitled "Customer Benefit" and "Description of Work," the two columns there, how they relate to the column entitled "Description of Billed Services"?
- A. Okay. The description of billed services
 was defined by Ms. Chang when she set up the
 worksheet. The customer benefit and description of
 work were added mostly because sometimes when you
 look at the invoice, it's not very specific to
 exactly what the work was doing, so I added more
 information so she would understand what the costs

- were for.
- Q. Okay. So the column "Description of Billed
- 3 Services" is Ms. Chang's description?
- 4 A. Uh-huh.
- 5 O. And then the latter two columns, "Customer
- Benefit" and "Description of Work", are your
- 7 description?
- 8 A. Right, and it includes more information on
- what exactly the costs were, the expenses were for.
- First let's take an example, the very
- first line, the description of work was Act on Energy
- Symposium Leadership Summit. That was probably the
- subject of the invoice line. The benefit was -- what
- was the benefit to the customer, that's the question,
- and the benefit was that business customers learned
- about energy efficiency information and our website
- actonenergy.com, and the description of the work was
- there was video work done using those dollars and
- 19 focusing on that.
- So it's just more detail to help her
- understand what the costs were for.
- Q. Okay. Do you know where she got the

- description she used in "Description of Billed
- Services"? Was that originally something Ameren
- provided or was that something she came up with on
- 4 her own?
- 5 A. I think she got that information right off
- the invoice. There was probably a hundred or so
- invoices, so if you just take them -- they're set up
- 8 kind of like a memo, and so "Description of Billed
- 9 Services" would have been like the memo field, the
- subject of the memo field.
- Sometimes it's clear; sometimes it is
- not at all.
- Q. All right. One area that confused me is on
- page 2 there for example, the very bottom row. In
- the "Description of Billed Services" column, the
- reference is writing services (Tom Voss business
- cards), and I wasn't sure how, for example, that
- particular one matched up with the other two columns.
- 19 A. That's a really good example. Sometimes
- there were basic errors in the description, and when
- there were errors, I put in greater than/less than
- signs to mark it. Actually, this one was writing

- services so when the data was being entered into the
- spreadsheet, there was an error in what was entered
- because if you look at the voucher number and the
- invoice number, it's specifically for a writer
- writing our monthly newsletter articles.
- Q. I'm sorry. You said the invoice and the
- voucher number would tell me what?
- 8 A. Would tell you exactly which invoice it
- was, and when you look at that invoice, Tom Voss
- business cards was not included on that information,
- so I didn't want to remove it. It would look like I
- was doing something with the data. I just put it in
- marks so that we knew it was there but it was not
- right.
- 15 O. Okay.
- A. There's a few others like that; not many.
- Q. Well, I guess there were other entries that
- confused me as well, and I won't try to go through
- all of them but just by way of example, on page 5 of
- the same exhibit, line number 201, is that another
- example of that?
- 22 A. Yes.

- 1 Q. It is?
- A. Uh-huh.
- Q. Where it says communications management
- services <+ out-of-pocket for meals/mileage/XPS Poll</pre>
- 5 Tracker #9 press release headline: "AFL-CIO to
- lawmakers: Grid modernization all about jobs", that
- almost sounds like a lobbying expense to me but
- 9 you're saying it's not really that?
- 9 A. No. Serafin & Associates is our
- communications management services consulting firm.
- My guess is they took that somewhere off of an
- invoice that they had, so that information is on one
- of the invoices.
- Q. And then for the customer benefit for that
- particular row, it indicates that it's for clear,
- concise managing for storm response and emergency
- communications. That's what you're telling me that
- expense really is for?
- A. Right. That's what Serafin & Associates
- are used for. They're also for public relations.
- I would assume that this was maybe an
- item on the invoice. I'm not exactly sure who put

- the data into the sheet except that's what's there.
- Q. Okay. I'm not suggesting that you did
- anything. I'm just trying to figure out for
- 4 myself...
- A. Yeah, I understand.
- I did not remove anything she had in
- 7 the worksheet so...
- Q. Well, I'm not suggesting that.
- ⁹ A. I just wanted to make sure that everybody
- understood what it was so I tried to clarify it as
- 11 clearly as we could.
- Q. On page 6 for example, line 144, in this
- example, it talks about research/review of potential
- name options for Ameren's new gas pipeline.
- Can you tell me -- and in the customer
- benefit column it talks about various communications
- including messaging for diversity activities, use
- letter template and sustainability actions.
- Now, I should back up for a minute for
- the record so it's clear, line 144 also references a
- diversity parade banner. I'm not worried about that
- or anything. I'm just saying is some of this money

- actually spent on trying to figure out a name for a
- pipeline as far as you can tell?
- A. You're on page 6?
- Q. Yes, line 144.
- 5 A. Oh, it's right at the bottom?
- O. Yes.
- A. Okay. I found it. Yes, it would be.
- Q. And the next line, line 219, graphics for
- 9 decals on vehicles, is that part of the renaming of
- the company from AmerenIP to Ameren Illinois for
- example?
- 12 A. Yes.
- Q. Turning to page 7, line 148.
- 14 A. Okay.
- Q. Was that actually for business cards for
- Mr. Voss?
- 17 A. Yes.
- 18 Q. That was over \$5,000 worth of business
- 19 cards?
- A. I think -- well, the basic design of the
- new business cards was included in that. There might
- have been other things but that's what's included

- 1 here.
- Q. Similar question on page 8, line 152.
- A. This was part of the public communication
- 4 campaign, the identity and education on the Focused
- 5 Energy For Life as we started to work with that and
- 6 change things. That's what that would include.
- 7 Q. And that was for business cards and
- volunteer-ware?
- 9 A. This is probably all the same but that's
- included.
- Q. And that was for strategy and plan for
- integration of promise in the communication
- materials?
- A. Right. The promises, the public education
- campaign.
- Q. Is that the Focused Energy for Life?
- A. Yes, uh-huh.
- 18 Q. How does business cards and volunteer-ware
- factor into that program?
- A. How does it factor in? Well, when you
- start a whole new campaign and a whole new program,
- part of that is changing the information that you

- 1 present to the customer in all forms, and that would
- include whatever faces a customer or even the
- internal customers, and that would be business cards.
- 4 That would be things like any of our stationery.
- 5 That would include any kind of power point material,
- things like that. Anything the customer really would
- 7 see, including clothes.
- 8 Q. And on page 10, line 208...
- 9 A. Okay.
- 10 Q. ...description of billed services, it reads
- consultation for month, billing info, meeting on
- messaging, and then reviewed industry info (Smart
- Grid and SB 1652).
- A. Uh-huh.
- 15 Q. Then on customer benefit, it talks about
- 16 clear and consistent customer communications;
- description of work: Consultation services.
- 18 A. This work would have been some of the
- beginning consultation services that were used for
- the public information campaign. We did a lot -- we
- did one commercial, TV commercial in outreach on
- 22 Smart Grid.

- Q. What was the nature of that public
- information campaign?
- A. That was Focused Energy for Life as you
- 4 know it. That's what we call it.
- Description of 5 Senate Bill 1652?
- A. No. Smart Grid, Senate Bill 1652 had some
- information about reliability. It focused on that,
- 8 so Smart Grid was somewhat aligned with that.
- 9 It really had more to do with
- reliability than Senate Bill 1652. I think they're
- both kind of one in the same.
- Q. Could you refer to page 16 of that same
- exhibit?
- 14 A. Okay.
- Q. Line 156 down into that page, can you tell
- me -- what can you tell me about Strategic
- 17 International Group because I think that was one of
- the other expenses that was specifically mentioned by
- 19 I think it was Ms. Chang. What can you tell me about
- that organization?
- 21 A. They were a consulting firm working with
- public relations specifically in the area of services

- and energy assistance services for lower income, so
- when we did any kind of campaigns around that, we
- would seek their advice on what would be the best way
- 4 to present that or their ideas on how to present
- 5 that.
- Q. Who did Ameren work with at Strategic
- 7 International Group?
- 8 A. I think the contact there was Emil Jones
- 9 and his staff.
- 10 Q. Is he the principal of that organization?
- 11 A. I believe so.
- Q. So what did the company get specifically
- for \$15,000 a month for those several months?
- 14 A. Basically, his services were consulting
- 15 service and just the ability to call him when we
- needed him; consulting services.
- Q. Moving to P cards, you describe a little
- bit in your testimony what a P card is.
- Could you, just so I don't misstate
- it, could you describe it again?
- A. Yes. P card stands for purchasing card, so
- basically, it's a company credit card. The use of

- the card is for everyone to put expenses on the
- 2 credit card instead of having to turn in paper
- expense forms. It's all automated electronically,
- 4 approved electronically and accounted for that way.
- Okay. How is it determined who gets one?
- A. The supervisor really determines it. It
- has more to do with what kind of work you do. If
- 9 you're in the field and you're, for instance, in
- storm restoration, our field people have them or else
- they're staying overnight or having to buy meals, so
- instead of having to pay cash or make charges another
- way, they have their purchasing card.
- We use it in our department if we're
- out in a community and working at an event and you
- need a meal or to stay overnight or driving a rental
- car, gas in the car, those kinds of things.
- Q. Okay. Do you have one?
- 18 A. Yes.
- Q. Are there any written criteria on limits on
- their use?
- A. Yes, there are. I'm sure there's a lot of
- rules around the purchasing card.

- I think what really defines the limit
- of use is generally there's a matrix of how much
- money you're approved to spend on your card, total
- 4 amount spent and per purchase amount.
- So, for instance, \$5,000 total for the
- 6 month and your major purchase can only be a thousand
- dollars, definitions like that.
- I'm not really specifically sure, but
- 9 there's different levels for the card use.
- Q. Do you administer them or do you --
- A. No, I just have one.
- Q. Okay. Do you --
- 13 A. We each have an expense account so we do
- know somewhat about them.
- Q. Are there multiple individuals within the
- company that have authority over approving expenses
- or just one person?
- A. Typically it's your supervisor, but if they
- are away or not able to approve your card, because
- the charges on the card have to be approved within a
- 30-day timeframe, if that's not met, then somebody
- else has to step in.

- So like if my supervisor was not
- there, then my manager would approve the card, the
- expense, so it kind of goes up the chain.
- Q. Oh. So the manager is above the
- 5 supervisor?
- A. Uh-huh.
- 7 Q. Okay. I quess I'm still not clear if
- 8 there's any limits on their particular uses in terms
- ⁹ of choosing A or B.
- So just by way of an extreme example,
- if you're riding in a car, you know, is there
- anything that says you cannot get the BMW. You must
- get the Ford.
- I mean, is there any kinds of
- guidelines like that?
- 16 A. They're written...every time I rent a car
- there's a very specific kind of car I'm supposed to
- get, so I think your supervisor tells you what
- limits, those kinds of things.
- It's more I think defined at the
- department or the use level versus the corporation
- saying this is how you're going to use your card.

- Q. Okay. So it might vary based on the
- particular --
- 3 A. So for the communications department, we
- 4 have specific rules on what the card is used for and
- what it's not, what charges go where and those kinds
- of rules.
- Q. Okay. And different departments might have
- 8 different rules or parameters?
- 9 A. Uh-huh, yes.
- Q. Are you aware of any expenses that a
- supervisor has denied generally speaking? Has it
- ever happened?
- A. Uh-huh.
- 14 Q. Okay.
- A. Generally the purchasing card entries that
- are made that have incorrect accounting are rejected
- by the supervisor.
- Q. I'm sorry. Would you repeat that?
- 19 A. Incorrect accounting.
- 20 Q. Okay.
- A. Also, if something was purchased that
- shouldn't have been purchased on the card, that's

- also rejected.
- I know of one example of that, and I
- referred to it in my data request.
- 4 That does not generally happen.
- Q. I'm sorry. Which one doesn't generally
- 6 happen?
- A. When somebody uses the card incorrectly.
- 8 Usually the card is used for business purposes only.
- 9 Q. Okay. And by accounting not matching it or
- however you phrased it, could you describe what you
- mean by that?
- 12 A. With the purchasing card, if you use it for
- meals, it needs to go to accounting that has an 82 in
- the accounting field.
- 15 If it's for personal, for instance,
- things that I buy and I use for me like a rental car
- or gas, that has an 80 in the string, and when it has
- something to do with something different like a
- membership purchase, that has a different accounting
- string, so everybody has to know which accounting to
- charge it to.

That's probably the most complicated

- part of the expense account.
- Q. It sounds complicated.
- 3 A. It is.
- Q. So if you rented a car and accidentally put
- it into Account 82 which is for...
- A. Food.
- 7 Q. ...food...
- 8 A. Meals.
- 9 Q. ...what happens then?
- 10 A. Supervisor rejects it, and you have to
- 11 revise it to the right accounting.
- Q. Okay. So you take your card each month and
- itemize where the expense, which accounts the various
- charges should be put in?
- 15 A. Uh-huh. Everybody generally every 30 days
- 16 or even more frequently does the cards or turns their
- expenses in.
- 18 Q. Okay.
- 19 A. Each expense must also have a receipt with
- it showing what the purchase was for, where it was
- 21 made, and typically, why it was made is written on
- the receipt.

- Q. So that's turned in with the expense
- accounting charts, however, you want to refer to it?
- 3 A. Uh-huh.
- 4 Q. And then a supervisor looks at where the
- 5 expenses were put and then matches it with the
- 6 receipts?
- 7 A. The receipts are attached, scanned in and
- 8 attached to the electronic expense account, and
- 9 that's sent to the supervisor, and they review it
- online and can look at it all.
- Q. Well, looking at some of the specific
- examples of P card expenses then, could you refer to
- Exhibit 14.4, please?
- 14 (Pause)
- A. I'm there.
- Q. Okay. Now, is this an exhibit you
- prepared?
- ¹⁸ A. Yes.
- Q. And are these all expenses that Ameren
- seeks to recover?
- A. I think there is one in here that included
- 22 purchasing of athletic tickets that we have taken

- out, so I think the answer to that is yes.
- Q. Let me just put it this way.
- If it's indicated, if the number in
- 4 the right column is indicated with parentheses, does
- 5 that mean it was not to be recovered? Is that a fair
- 6 thing to say?
- A. I'm not sure which ones you're referring
- 8 to.
- 9 Q. Looking at page 3 for example, about the
- middle of the page, I'm assuming that we're not
- seeking to recover the Hilton Hotels Disney expense?
- 12 A. No.
- 13 Q. That's not --
- A. Correct.
- Q. Okay. Thank you.
- So if it's got parentheses around it,
- it's not meant to be recovered?
- A. Actually, that is a credit onto the card.
- Q. Right. I mean, it's not an effort to be
- recovered from ratepayers.
- A. Correct.
- Q. It's a credit to the card because

- apparently somebody may have inadvertently charged it
- and then added it back.
- Does that make sense?
- 4 A. Could be. That's definitely not being
- ⁵ recovered.
- Q. Okay. Looking at page 4 of that same
- exhibit, in the left-hand column, there's several
- business names but every once in a while there's a
- 9 numeric, alpha numeric code. What does that mean?
- 10 A. That's the employee number of the person
- making the charges.
- The one that starts with an E, that's
- an employee ID number.
- Q. And if it was just a number by itself, is
- that different then?
- A. Yes. That's more general accounting.
- Q. Well, so it appears that Ameren seeks to
- recover most of the entries in Exhibit 14.4. Some of
- them caught my eye as I went through it.
- I think, looking on page 4 for
- example, there's a charge to Macy's, Von Maur, page
- 5, a charge to Triple A Trophies.

- Does that make sense to you as an
- appropriate use of the P card?
- A. Without seeing the rest of the information,
- I would tend to agree with this because the
- supervisors approved it. There's a lot more
- information that you can see. This may be somewhat
- misleading like Von Maur, they may have bought, I
- 8 don't know, socks for people who are doing storm
- 9 restoration. It's kind of hard to tell, but because
- they're here and I know that they've been approved, I
- would say that they are costs related to and should
- be recovered.
- Q. Okay. Well, just flipping through this
- document, I see charges of Savvi Formalwear.
- JUDGE YODER: It's on page 9.
- JUDGE ALBERS: I'm sorry; yes, page 9.
- JUDGE YODER: Three-fourths of the way down.
- Well, they're in alphabetical order.
- THE WITNESS: Okay. I see that, \$35.95.
- JUDGE ALBERS: Right.
- Q. I mean, the amount is small admittedly.
- I'm sure nobody would notice that charge whether it

- was there or not on their customer bill.
- I'm just looking at the general use of
- 3 the P cards and staff seeking to exclude the charges
- from rates, and while I'm not suggesting, you know,
- 5 that Jimmy John's or Marathon Oil is anything
- improper, I'm just wondering generally how the P card
- ⁷ is used.
- 8 Are you still thinking about that or
- 9 are you --
- 10 A. I don't have more information for you on
- that without seeing the rest of the information.
- JUDGE ALBERS: Well, okay.
- MR. KENNEDY: Your Honor, if I may interrupt.
- JUDGE ALBERS: Go ahead.
- MR. KENNEDY: I don't know if you're aware of
- it, but there is another version of this exhibit that
- was Attachment A to Ms. Chang's rebuttal testimony
- which does have additional information on P card
- charges above a certain amount.
- JUDGE ALBERS: Okay.
- Do you have that?
- THE WITNESS: Uh-huh. Unfortunately, it didn't

- have any of the ones that he asked about.
- MR. KENNEDY: Right. It was above a certain
- amount.
- JUDGE ALBERS: Right. I think it was \$200.
- MR. KENNEDY: Correct.
- 6 THE WITNESS: Yes.
- JUDGE YODER: Do you want me to ask mine?
- JUDGE ALBERS: Go ahead.
- 9 CROSS-EXAMINATION
- BY JUDGE YODER:
- 11 Q. So do you think in Ms. Chang's, it would be
 12 the one that's on page 11 of 14, it's the fourth one
 13 down from the Marriott Harbor Beach which appears to
 14 be in Fort Lauderdale, Florida would be additional
- information on that one?
- 16 A. I know about that one because when I was
- 17 going through it I saw it, and that one, there was a
- conference there regarding storm preparation and
- outage communications, and that was the person who
- stayed at that facility because that's where the
- conference was.
- Q. Okay. Well, let's go down. You say you

- think Ms. Chang has further information in her
- exhibit about ones over 200?
- A. Uh-huh.
- Q. Okay. If you go down on that same page
- under I guess you say it's employee No. E51476, it's
- almost to the bottom, there's \$299.31 for ASCAP
- ⁷ licensing fee or Dish Network two down below that
- 8 one.
- 9 A. Okay.
- Q. Do you know what those might be about to
- assuage our concerns?
- 12 A. Okay. To track news and storm-related
- information, we have a setup in our office for Dish
- Network, and that's what it's used for, a news
- channel basically, news and weather.
- Q. Okay. How about licensing fee for the
- music, do you know about that one?
- A. Oh, the music, yes, we looked into that
- several times, and we've tried to get rid of that
- one, but when you call in and there's music on your
- phone, you're required to pay a copyright for that
- music, and that's that.

- JUDGE ALBERS: What was that one?
- JUDGE YODER: It's the licensing fees for
- American Society of Composers, Authors, and
- 4 Publishers.
- JUDGE ALBERS: Oh, okay.
- JUDGE YODER: You pay a half cent per song or
- 7 whatever.
- THE WITNESS: And we've asked about that one,
- and unless you take the music off the phone, which
- our customers...
- JUDGE YODER: I never got any -- off the
- 12 record.
- 13 (Off the record)
- JUDGE YODER: Okay. Back on the record.
- 15 CROSS-EXAMINATION
- BY JUDGE ALBERS: (Cont'd)
- 0. On that same page, 11, finance charge for
- cash advance, there's charges to Alaskan Airlines.
- A. Okay. I'm not exactly following where you
- guys are, but I can tell about Alaskan Airlines.
- That was used for probably myself. I flew to
- Bellingham, Washington to attend a conference on our

- system that we use for our storm outage. It's called
- PIER Systems, and they're incorporated in Bellingham,
- Washington so that airline was used.
- Q. Do you have Ms. Chang's exhibit in front of
- you, attachment A to 8.0?
- A. Karen's exhibit... okay. Which one? Is
- 7 it with her direct?
- JUDGE YODER: Her rebuttal.
- 9 THE WITNESS: Her rebuttal. Okay. And which
- one was it?
- JUDGE ALBERS: It's Attachment A.
- THE WITNESS: Okay. Yes. That's one I was
- looking at and one Chris referred to.
- JUDGE ALBERS: All right.
- THE WITNESS: What I attempted in this exhibit
- was to look at the credit card charges that were
- greater than \$200 and respond with the data that
- 18 Karen asked for, the transaction date, the
- description of the material, the purchase, and the
- advertisement reference.
- So, for instance, on page 5 under Best
- Buy, \$230.75, it was a purchase of a flip camera, and

- we use these for filming storm outage related
- documentation, and we upload it to your outage.com
- 3 website to show our customers what's happening during
- 4 storm outage and restoration efforts.
- Q. Well, can you turn the page to page 7?
- A. Sure.
- 7 Q. And if you look about halfway down on that
- page, there's an entry for the ISU Bone Student
- 9 Center, and it references the number \$500 for
- 10 parking.
- 11 A. Uh-huh. We had a managers meeting at the
- Bone Center, and in order to get everybody there,
- because there's not really a lot of parking around
- 14 ISU if you're familiar with the college, so the
- parking was arranged, and we had quite a few people
- there so that's what it was used for.
- Q. And look on page, the same exhibit of
- Ms. Chang's on page 25, and there's a couple of
- entries for what appear to be florists at the bottom
- of that page.
- A. The very bottom, FTE Florists?
- Q. Yes. Becks Florist, Tom's Florist, these

- again are things that would typically be purchased on
- a P card?
- A. Typically flowers are used in our booths.
- When, for instance, you have a booth at an event and
- you have people coming in, to make it more welcoming,
- 6 you put flowers, and that would probably be some of
- ⁷ these. I can't exactly say on all of them.
- Q. I understand, but it's possible it was used
- 9 at a booth?
- 10 A. Right.
- 11 Q. Okay. Just on the next page, page 26,
- getting close to \$3,000 at Lands End for clothing
- purchases. What --
- 14 A. Lands End purchases are for the people who
- do customer and community outreach so that they're
- wearing shirts and clothing that our customers can
- tell who they are, so they have the Ameren logo on
- the shirt, and that would be for things like that.
- 19 Q. So somebody just decided that Lands End is
- the route to go when they place an order?
- A. No. All the orders go through the
- secretary in our area, so it's probably her card that

- those are on, but we do it as a group, and they're
- only purchased when we have an event or the media
- people need it for media outreach. It's generally
- 4 purchased centrally through our secretary.
- ⁵ Q. Okay. I guess moving on to corporate
- sponsorships, would you refer to Exhibit 14.2,
- 7 please?
- 8 I'm sorry. I want to back up to the P
- 9 card one more time.
- So if I understood your earlier
- 11 testimony, I believe you indicated that it was seldom
- or not often that an expense is injected as being
- inappropriate for P card use?
- 14 A. In general, everybody is aware that the
- purchasing cards are only used for business expenses,
- so those are the ones that are submitted and only
- used, and then the supervisor approves or rejects
- those purchases.
- Q. All right. And then I think you indicated
- that each department would have different parameters,
- conceivably, each department would have different
- parameters on appropriate expenses?

- 1 A. Yes.
- Q. Okay.
- A. I am not totally sure. I can speak for our
- 4 department.
- 5 O. Sure.
- Do you know for your department is
- there, on meals for example, is there a cap on how
- 8 much you can spend on a particular meal?
- 9 A. I think everybody is trusted to use their
- common sense plus they usually have a time limitation
- so it's usually McDonald's. You'll see some of
- those.
- Q. Yeah, I saw some of them.
- A. But I don't think there's a defined limit.
- Q. Okay. All right. Then turning back to
- 14.2, referring to pages 21, 22 and 23 in that
- exhibit...do you have it?
- A. Yes, I have it. This was the original list
- of our corporate sponsorships with the initial filing
- for the rate case.
- Q. Is this list though an accurate list in
- terms of recovery?

- I'm sorry. Let me rephrase that.
- Is this list still an accurate list in
- 3 terms of the sponsorship expenses that Ameren would
- 4 like to include in rates?
- 5 A. No.
- Q. No. Okay.
- Would you direct me to a current list?
- 8 A. Exhibit 14, the tops of my pages are cut
- off so I can't see what it was. Exhibit 14.3, page
- 10 45?
- MR. KENNEDY: 43 through 45 I think.
- 12 THE WITNESS: Correct. Thank you.
- O. BY JUDGE ALBERS: There are a few of these
- I have some general questions about just to get an
- idea how this works.
- Just taking, for example, line 244 in
- 17 the middle of page 43.
- A. Yes. I see it. Easter Seals of LaSalle
- and Bureau County.
- Q. Right.
- A. Wine and polo on the prairie.
- Q. Does that actually include wine and polo,

- if you know?
- A. I think it does. I have not attended that.
- It's an Easter Seals community event, and we
- sponsored it, and I'm pretty sure we have people
- 5 attend.
- Q. Do the people who go there drink wine and
- 7 play polo then? Is that the idea?
- A. I think they drink wine but they don't get
- 9 to play polo. I think they watch polo.
- Q. Okay. Well, for example -- strike that.
- Using as an example, the next one
- above that, line 243 at the Lewis & Clark Community
- College Golf Classic sponsorship, it looks like
- 14 Ameren contributed a thousand dollars of which 600 is
- the electric portion.
- Would people at Ameren have gone to
- that and gotten to golf, play a round of golf then
- for the afternoon? Is that how that works?
- 19 A. That's a possibility, yes.
- Q. Okay. And again, with this particular
- exhibit, the highlighted ones are the ones the
- company is choosing to disallow on its own, is that

- 1 correct?
- A. Correct.
- Q. Okay.
- A. And the ones that are disallowed are those
 that include athletic tickets, and we disallowed
 expenses that included athletic tickets. So some of
- the sponsorships also fell into that category and we
- 8 disallowed that.
- 9 Q. But the golfing events were not?
- 10 A. That is correct.
- Q. Okay. I think back on page 43, close to the top there you had apparently purchased several
- tables for S. Cissel's induction into Hall of Fame.
- Can you tell me anything about that?
- A. I certainly can. That was -- this is a
- 16 major event in the Peoria area. Each year the group,
- the African American Hall of Fame Museum inducts
- several people into their Hall of Fame, and these
- 19 people who are inducted have been recognized for
- their work with diversity in the Peoria/Greater
- Peoria area, and 2011 was the year that Scott was
- inducted into the Hall of Fame.

- Q. Okay. And those who went then got dinner
- at the ceremony?
- A. Correct.
- Q. So did five tables attend?
- 5 A. That's correct.
- Q. So possibly 50 people went?
- 7 A. Yes. I think approximately between -- it
- 8 depends each year. The numbers change quite a bit,
- 9 but I would say between 300 and 500 people attend the
- event.
- 11 Q. Oh, I'm not questioning the event.
- 12 A. I just wanted to give you a sense of if it
- was a lot or those were the only people there.
- Q. Oh, no. I figured there were other
- 15 attendees.
- A. Uh-huh.
- MR. KENNEDY: Your Honors, if I could also be
- of assistance, there's also additional sponsorship
- information on Exhibit 24.2 that you can look at for
- some of these events.
- Q. BY JUDGE ALBERS: On page 45 of that
- exhibit, it looks like on line 2, what is the Ameren

- anniversary book? What is that for?
- 2 A. An effort was made in 2011 to document the
- history of the legacy companies, and that would
- include CILCO, IP, and CIPS and also UE, and a State
- of Illinois booklet was put together and printed and
- given to people who were interested in the history of
- ⁷ the company. It was distributed internally, and we
- had extra books for customers that were interested.
- We also distributed those books to each of them.
- Q. Almost done. I'm sorry.
- A. No problem.
- Q. On 14.2 then. I'm sorry, strike that.
- Let's move on to -- how about your surrebuttal
- 14 Exhibit 24.3.
- A. I'm there. This includes costs with some
- adjustments for the Focused Energy for Life project,
- our public education campaign.
- Q. If I understand your earlier testimony
- correctly, there are some expenses on 24.3 that may
- also appear on some of your rebuttal attachments but
- you're not seeking to recover them twice. I'm not
- suggesting that at all, but just so I understand,

- there's some duplication, right?
- ² A. Yes.
- What we did with this exhibit was to
- 4 list all the Focused Energy for Life related amounts
- and then showed the adjustments for those that we
- disallowed so that there was an understanding of what
- we were asking to recover, and that total number is
- at the bottom of page 15.
- 9 Q. I'm sorry. Say that again, please.
- 10 A. The total amount after the adjustments is
- at the bottom of page 15.
- Q. Oh, okay. Thank you.
- For example, on page 5 of that
- 14 $\,\,$ exhibit, when I look at the description of work under
- customer benefit columns, every one of those appears
- to be pretty much identical to the others on that
- page.
- A. Correct.
- 19 Q. How would anyone know what kind of value
- was gotten from these expenses?
- 21 A. This information is also listed in the
- first exhibit we started with so there's information

- 1 there also.
- The value for the Simantel expenses
- were basically for the strategic planning and
- implementation of the campaign, and that was done
- 5 pretty much on a monthly basis so that's why there
- are quite a few that are exactly alike. I would
- quess those are monthly charges.
- 8 Q. Well...
- 9 A. I would have to check the other for more
- information. Do you have specific ones?
- Q. Well, I was just wondering, looking at, in
- particular, page 5, every one appears to be the same
- and how does anyone outside of Ameren know what
- they're supposed to get out of this?
- A. I think the attempt was made here to show
- in a small amount of space what the information was
- with each purchase order and voucher, what was done
- with each without seeing the entire invoice which was
- submitted.
- Q. Oh, that DR response?
- A. Uh-huh.
- MR. KENNEDY: Well, just so it's clear, the

- company submitted its invoice in its April 20 filing,
- so the vouchers that she's referring to are the ones
- 3 that were in the file.
- JUDGE ALBERS: Okay. Thank you.
- Ms. Lusson, do you have anything or
- 6 Mr. O'Brien?
- 7 MR. O'BRIEN: One moment, Your Honor.
- 8 (Pause)
- 9 MR. O'BRIEN: Your Honor, the People have no
- questions for Ms. Pagel.
- MR. KENNEDY: The company and staff have come
- to an agreement to stipulate to a DR in the record.
- 13 I think Jim has copies of that.
- MS. LUCKEY: We move for admission into
- evidence Staff Cross Exhibit 3.
- 16 (Whereupon Staff Cross Exhibit 3
- was marked for identification as
- of this date.)
- MR. OLIVERO: And, Your Honor, just to make
- clear, this is a DR response to KC 17.03 and the
- 21 attachment to that data request and the data response
- that was prepared by Ms. Pagel.

- MR. KENNEDY: And, Your Honor, it's a copy of
- the contract that Judge Albers had questions about of
- 3 the vendor earlier.
- JUDGE YODER: Any objection to the admission of
- 5 Staff Cross Exhibit 3?
- 6 MR. KENNEDY: No.
- JUDGE YODER: Without any objection, that
- 8 exhibit will be admitted into evidence in this
- 9 docket.
- 10 (Whereupon Staff Cross Exhibit 3
- was admitted into evidence at
- this time.)
- JUDGE YODER: You may step down.
- MR. KENNEDY: Well, if I could have a couple
- minutes.
- JUDGE YODER: Oh, I thought you said you didn't
- have any questions.
- 18 (Recess taken.)
- JUDGE ALBERS: Back on the record.
- Mr. Kennedy, do you have any
- 21 redirect?
- MR. KENNEDY: The company has no redirect, Your

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1
       Honor.
 2
            JUDGE YODER: All right then. Is there any
 3
       objection to the admission of Ameren Exhibit 14.0
 4
       with accompanying exhibits or Ameren Exhibit 24.0
       with accompanying exhibits?
 5
 6
                     Hearing nothing, those will be
 7
       admitted into evidence in this docket.
 8
                             (Whereupon Ameren Exhibits 14.0
 9
                             and 24.0 were admitted into
10
                             evidence at this time.)
11
            JUDGE YODER: Now you may step down.
12
                             (Witness excused.)
13
            JUDGE ALBERS: Ms. Lord, you were previously
14
       sworn?
15
            MS. LORD: Yes.
16
            JUDGE ALBERS: Thank you.
17
            MR. KENNEDY: Good afternoon, Ms. Lord.
18
            MS. LORD: Good afternoon.
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- GERALYNN LORD
- called as a witness herein, on behalf of Ameren
- 3 Illinois Company, having been first duly sworn on her
- oath, was examined and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY MR. KENNEDY:

1

- Q. Would you please state and spell your name
- 8 for the record?
- 9 A. Geralynn Lord; G-e-r-a-l-y-n-n L-o-r-d.
- Q. And what is your current business address?
- 11 A. 1901 Chouteau Avenue, C-h-o-u-t-e-a-u, in
- 12 St. Louis.
- Q. And by whom are you employed, Ms. Lord?
- A. Ameren Services Company.
- Q. Do you have in front of you what was
- previously marked and submitted to the Commission as
- Ameren Exhibit 17.0, the rebuttal testimony of
- Geralynn M. Lord?
- 19 A. Yes, I do.
- Q. Do you also have in front of you what was
- 21 previously marked for identification as Ameren
- Exhibit 25.0 with Exhibits 25.1 and 25.2, the

- surrebuttal testimony of Geralynn M. Lord with
- 2 exhibits?
- 3 A. Yes.
- Q. Was that testimony prepared by you or
- 5 prepared under your direction?
- A. Yes, it was.
- 7 Q. Are the answers to the best of your
- 8 knowledge true and accurate?
- 9 A. Yes, they are.
- Q. And if I were to ask you the same questions
- today that were asked in your prefiled testimony,
- would you give the same answers?
- A. Yes, I would.
- MR. KENNEDY: Your Honors, I'd like to tender
- Ms. Lord for cross-examination.
- I will say that the AG has reserved
- time but we have worked out a deal to submit a joint
- exhibit which I can do now. I have copies of it.
- We'll call it Joint AG/Ameren Cross Exhibit 1.
- JUDGE ALBERS: Is AARP also in on that?
- MR. O'BRIEN: Yes, AARP also in on that.
- MR. KENNEDY: Okay. AG/AARP/Ameren Cross

- Exhibit 1, and there's going to be a public and a
- confidential version of this, so why don't we call it
- 3 AG/AARP/Ameren Cross Exhibit 1-P and then for the
- 4 confidential 1-C if that works for Your Honors.
- 5 JUDGE ALBERS: That's fine.
- 6 (Whereupon AG/AARP/Ameren Cross
- 7 Exhibits 1-P and 1-C were marked
- 8 for identification as of this
- 9 date.)
- MR. KENNEDY: For the record, what I've
- distributed as AG/AARP/Ameren Cross Exhibits 1-C and
- 1-P are five data requests or five documents attached
- to AG 6.24. They were AG 6.24 Attach 1 which was
- designated confidential and proprietary, AG 6.24
- Attach 2, Attach 10, Attach 11, and Attach 15 with
- Attach 15 also being confidential and proprietary.
- So again, those were five documents
- that were amongst the attachments that the company
- produced in response to data request AG 6.24. The
- public version does not have the two confidential
- documents, and I'm prepared to address any questions
- of confidentiality if Your Honors have any.

- JUDGE ALBERS: You know, you guys are killing
- me when you give me one sheet of paper that says
- 3 confidential with like ten sheets.
- 4 MR. KENNEDY: Because it's that extra piece of
- 5 paper?
- JUDGE ALBERS: Well, no. It's just that every
- single word is confidential on this?
- MS. LUSSON: I guess I would be interested in
- 9 hearing why the company believes they are
- confidential.
- MR. KENNEDY: The two documents in question are
- marketing memos that were produced by the vendor
- Simantel, which is S-i-m-a-n-t-e-l, about marketing
- strategies for the company for 2012 and for late
- 2011, and our position is that the marketing strategy
- documents are confidential. They're not disclosed to
- the public, and they're advice that's been given by
- the vendor to Ameren how to design its messaging.
- MS. LUSSON: So are you saying that it's
- confidential with respect to Simantel or Ameren?
- MR. KENNEDY: With respect to Ameren.
- JUDGE ALBERS: What are you marketing being a

- transmission/distribution utility?
- MR. KENNEDY: It's marketing related to the
- messaging that the company does so it's just
- 4 marketing materials.
- MS. LUSSON: I mean, Your Honor, to the extent
- that Ameren is a monopoly distribution company, I
- don't understand why the marketing plans would be
- 8 confidential. It has no competitors for
- 9 distribution.
- MR. KENNEDY: I mean, the company's position is
- that it's a trade secret that it doesn't want to put
- out to the public for other competitors that are
- competing with the vendor.
- JUDGE ALBERS: So is it to protect Simantel,
- 15 the vendor, or --
- MR. KENNEDY: No, because the vendor is not the
- party here that's seeking protection. The company
- is, so I can't say that it's the vendor seeking
- protection.
- MS. LUSSON: Well, I guess then that if that's
- the rationale, then I think we would object to the
- proprietary and confidential designation because how

- 1 Ameren markets itself as an electric distribution
- company is not subject to competitive pressure since
- it is a monopoly.
- JUDGE ALBERS: Well, I don't think we have to
- decide this particular question right now or today.
- If you would like to prepare some type of --
- 7 MR. KENNEDY: Statement tomorrow morning to
- 8 address it?
- JUDGE ALBERS: That would be fine.
- MR. KENNEDY: Why don't we take it under
- advisement. I'll speak to my client about it, and
- we'll have a position for you in the morning.
- JUDGE ALBERS: And it doesn't have to be
- tomorrow. It can be later since the content of this
- won't change. Just between now and whenever we rule
- on it.
- MR. KENNEDY: Okay.
- JUDGE ALBERS: You guys talk to your client
- tonight and see what kind of response you want to
- prepare, and we'll schedule something then.
- Okay. All right. Regardless of the
- confidentiality designation then, is there any

- objection to the admission of AG/AARP/Ameren Cross
- 2 Exhibit 1.
- MR. KENNEDY: I'm not going to object to the
- 4 exhibit.
- JUDGE ALBERS: Okay. No one else is? Staff is
- 6 okay with this?
- I take it by Ms. Luckey's silence
- 8 there's no objection.
- 9 All right. Then it is admitted and
- the confidentiality will be determined later.
- 11 (Whereupon AG/AARP/Ameren Cross
- Exhibit 1 was admitted into
- evidence at this time.)
- JUDGE ALBERS: Any other questions from any of
- the intervenors or staff for Ms. Lord?
- MR. KENNEDY: No, I think we were just going to
- let you ask your questions.
- JUDGE ALBERS: All right.
- 19 CROSS-EXAMINATION
- 20 BY JUDGE ALBERS:
- Q. Ms. Lord, I refer first...I understand from
- Mr. Kennedy that you are familiar with Ameren

- Exhibit 24.3 attached to Ms. Pagel's testimony?
- A. 24 point -- which is that?
- MR. KENNEDY: Do you have a copy?
- 4 THE WITNESS: I don't think so.
- 5 (Whereupon Mr. Kennedy handed a
- document to the witness.)
- 7 THE WITNESS: Okay. I have it now.
- 8 Q. BY JUDGE ALBERS: And you're familiar with
- 9 the contents of this exhibit?
- 10 A. Yes.
- Q. Okay. Turn to page 5.
- 12 A. Yes.
- Q. You may recall I asked Ms. Pagel about the
- contents of page 5 how a customer benefit and
- description of work is nearly the same for each of
- the entries.
- 17 Can you provide any more, shed any
- more light on what these invoices are for? What the
- company got in exchange for the amounts charged?
- A. I will try.
- Simantel is a communications firm
- located in Peoria. It's not too far from the Ameren

- 1 Illinois headquarters office. They have a staff that
- has website professionals, developers, designers.
- They have the ability to host a website.
- 4 So Kids Act on Energy for example
- which is the energy efficiency website for Ameren
- Illinois Company, they design and host that website.
- 7 They have writers. They have designers who can do
- layout and design of brochures, booth displays, any
- 9 manner of communications help that is needed. That
- is the type of services that they provide.
- 11 They also do and interpret research,
- customer research, and help develop communication
- strategies based on that customer research for
- clients such as Ameren Illinois.
- And so the types of things -- without
- having the description of the invoice, I can't go
- into each one in particular, but the types of things
- that would be covered in here would be for, the plan,
- for example, that you saw the development of that
- type of plan, to help the company to better
- communicate with its customers based on the research
- that's been conducted as to those topics that the

- 1 customers feel important for them to have more
- information about, to help them know which channels
- are most cost-effective to use in delivering those
- 4 messages, to help them create, develop and create and
- 5 implement those messages to the customers all under
- that communications plan that they helped the company
- ⁷ to develop.
- 8 So while the Ameren Illinois team has
- community relations coordinators who might go out and
- meet with customers, deliver presentations to
- seniors, what have you, a business symposium I think
- was mentioned earlier, they do not have the people on
- staff who can develop the say video presentation that
- they might want to deliver, the power points that
- they might want to deliver, the materials that they
- might want to hand out to explain the programs or
- services.
- So those are the types of things that
- that vendor would provide to Ameren Illinois Company.
- Q. Okay. So in the context of this exhibit...
- A. In the context of the public education
- campaign, is that what you're asking?

- Q. Yeah. You just cut ahead of me. Go ahead.
- A. Sorry. Sorry. I apologize. Go ahead with
- your question.
- Q. I was just saying, in the context of this
- 5 exhibit, they helped develop or create and develop
- 6 the Focused Energy for Life --
- A. Platform.
- 8 Q. -- plan, platform, and then helped deliver
- 9 it --
- 10 A. Yes.
- 11 Q. -- in the best way they could come up with
- to facilitate customer understanding?
- 13 A. Yes, that would be correct.
- Q. All right. You were going to add something
- else. Go ahead. I didn't mean to cut you off.
- A. I don't know if I remember what it was now.
- In the context of the public education
- campaign, they would have gone through the research
- to determine what topics were most pertinent and then
- develop the message.
- So, for example, energy efficiency,
- 22 energy conservation are important to our customers.

- 1 We have information to help them control their energy
- use cost, so they would have developed a mass media
- 3 commercial that then would direct customers to more
- information at actonenergy.com which is the website
- 5 that lists all the programs and all the rebates and
- tools available to the customer.
- Another topic is safety, so they would
- 8 have produced commercials that talk about don't go
- near a downed wire, they could be hidden under storm
- debris, look up and about when you're working
- outdoors. We have a lot of risk to people getting
- electrocuted with overhead lines; that type of thing,
- and also regarding reliability, enhancements that
- we're making to the system to make sure that
- customers understand, for example, what smart grid
- is; that it's a way that Ameren installs equipment to
- enhance reliability.
- 18 Customers are kind of confused about
- smart grid and smart meters and those types of
- things, and then to direct them to more information
- online.
- So those are the types of services

- that would have been used by them under the public education campaign.
- Also, what types of enhancements we need to make to our website so that the information
- is accessible and clear when the customer is directed
- there for more information; strategies around what
- 7 channels are the most cost-effective and efficient in
- 8 delivering the messages.
- The world is going a lot more digital
- so some of that is research into what digital
- strategies we might use, things like that.
- Q. Okay. If I understood your testimony right
- then and what you've told me today on the stand, is
- 14 it fair to say that the Focused Energy for Life
- platform is as much about education and sharing
- 16 information with customers as it is about creating a
- unified positive brand for Ameren Illinois?
- 18 A. The purpose of the identity and education
- initiative is to educate our customers on issues of
- 20 importance to them. Focused Energy for Life is a
- platform on which we can do all that.

Does that make sense?

- Q. Well, I think so. I was trying to
- 2 understand how you folded in the branding discussions
- that occurred in your testimony and that of the other
- 4 parties as well as the attachments regarding your
- ⁵ efforts to improve the Ameren brand. I don't
- f remember now which particular witness attached which
- particular documents to their testimony about, you
- 8 know, it came from Ameren and I think Simantel about
- 9 the benefits of good brand recognition. I was trying
- to see how this all fits together.
- Does that make any sense?
- 12 A. I'm not sure I understand your question.
- Q. Well, it's more what I'm trying to
- understand here.
- 15 Is Focused Energy for Life about -- is
- it a means to deliver information, at least in part?
- A. It's a platform for lack of a better way to
- explain it. It's a platform that ties all of our
- messaging together as all from Ameren. It's a
- platform on which the messages are delivered.
- Q. Okay. Well, if I look at some of the
- exhibits -- I think I understand that now, but if I

- look at some of the exhibits discussing brand though,
- there's some references here and there in those
- 3 exhibits that come from Ameren talking about the
- benefits to relations with customers, investors and
- 5 regulators that come from having a positive brand
- 6 image.
- Would you agree with that, that that's
- 8 contained in those exhibits?
- 9 A. Can you direct me to the exhibit that
- you're referring to?
- O. I think I can. It was in AG/AARP
- Exhibit 3.4 if you happen to have that handy.
- MR. KENNEDY: Your Honors, I gave her a copy of
- Mr. Brosch's rebuttal testimony, 3.0, and directed
- her to page 39. I don't happen to have a copy of the
- 3.4 exhibit itself.
- MR. O'BRIEN: Your Honor, the People do have a
- copy of 3.4.
- JUDGE ALBERS: Okay. Show it to Mr. Kennedy.
- MR. KENNEDY: Yeah, if you can provide Ms. Lord
- a copy. She's seen the documentation. I just don't
- have it with me.

- THE WITNESS: I just want to make sure I know
- which one you're referring to.
- JUDGE ALBERS: I realize 3.4 has been marked
- 4 confidential. I'm going to try to avoid...
- MR. KENNEDY: Well, the reason I mention this
- is if you look at the messages on page 39 of his
- ⁷ testimony, those were marked unconfidential for
- purposes of filing that testimony, so you may want to
- 9 key in on those particular words there that were
- quoted by Mr. Brosch. That may help along the
- conversation if you have his rebuttal.
- Does that help?
- JUDGE ALBERS: Yes.
- 14 THE WITNESS: Okay. Got it.
- Q. BY JUDGE ALBERS: If you want to look at
- page 39 of Mr. Brosch's rebuttal, that provides a
- bullet point format.
- A. Yeah, okay. I know exactly what you're
- referring to now.
- 20 Q. Okay.
- 21 A. This was something that our communications
- department, Simantel, came to us with and suggested

- that they'd do research on this topic for us, and the
- topic was whether or not there was a relationship
- between brand and shareholder value, and they had
- 4 located a company called Core Brand that says that
- 5 they research this for utility companies in
- 6 particular, and so we asked them to go ahead and
- pursue researching that methodology with Core Brand.
- After we reviewed the methodology, we
- 9 did not believe it was valid or accurate. We elected
- to not do business with the company, and I also in my
- 11 rebuttal testimony noted that I felt that those
- expenses should not have been included in this rate
- 13 case.
- So we have in the rebuttal suggested
- that those costs be disallowed, and I believe that
- was around 4,000 -- I don't have the exact number in
- front of me --4,800 and something.
- Q. I remember that, and I'm not questioning
- any particular Core Brand expense per se. I was more
- interested in general concepts in terms of it
- 21 appeared to me that at least part of the Focused
- Energy for Life platform and, you know, other steps

- 1 Ameren was taking were to promote a positive image.
- Maybe I can ask my question and if you
- disagree, feel free to tell me.
- 4 A. Okay.
- ⁵ Q. You know, the thought that crosses my mind,
- if you're looking to, you know, create a positive
- brand which in theory or hypothetically could improve
- 8 relations with customers, investors and regulators,
- 9 does anyone within Ameren Illinois consider the
- impact on brand in light of some of the expenses that
- 11 Ms. Pagel and I discussed being passed on to
- 12 customers?
- Do you understand the question?
- A. I'm not sure. Are you saying that it's
- negative that we have P card expenses?
- O. For example, some of those, yes.
- 17 A. The descriptions to which don't come across
- as seemingly beneficial, is that what you mean?
- 19 Q. Some of them may not appear beneficial but,
- for example, like the Savvi Formalwear and Eddie
- Bauer expenses, those.
- A. I think you meant Lands End.

- Q. Well, there's Eddie Bauer and Lands End in
- there.
- A. Oh, okay.
- Q. I mean, do they seem to contravene the
- positive image that any company would want promoted?
- 6 A. Well, I think Lands End has a line of
- branded products wear that are shirts that you can
- have your, they're just a simple polo type or button
- 9 down that you can have your logo put onto. They are
- a vendor, not just a retail vendor, but they are also
- a vendor to business for logo wear.
- So the Lands End for example would be
- if a group were going to an event to man a booth,
- 14 they might order shirts with the logo on them from
- ¹⁵ Ameren Illinois.
- So if you just see Lands End, it might
- not make sense but...
- Q. Right. I understand that. I appreciate,
- you know, you want to have employees identified as
- Ameren employees at booths. I'm not taking issue
- with that. I'm just thinking in terms of the
- discussion of image that has been provided on the

- 1 record.
- Is there anyone at Ameren that thinks
- about how these particular actions may affect the
- image to the company?
- 5 A. Well, I think without looking at what's on
- the receipt, I don't have those. I don't know what
- ⁷ they are, and maybe by the way something is named,
- 8 the Easter seals event that was referenced, that's a
- big fundraiser for them every year that helps kids
- with disabilities, so I'm not sure that I can address
- what you're saying adequately regarding how expenses
- that are paid for on a card as opposed to some other
- way and the way that they are categorized, how that
- might impact what somebody thinks the money is spent
- for without looking at the actual receipts to say,
- okay, this was for a plane ticket to go to a
- conference or this was for meals for people who were
- doing storm duty or something like that.
- JUDGE ALBERS: I understand.
- MR. KENNEDY: Let me ask this question. Are
- you trying to ask her if the company considers the
- impact of the cost before it incurs it, how it

- impacts the brand? Is that what you're trying to get
- at, or are you thinking after the fact?
- JUDGE ALBERS: Well, I suppose you can look at
- it either way. I suppose ideally before you include
- 5 the cost but if there is such concern about the
- 6 company image.
- 7 THE WITNESS: I can say from experience that we
- 8 talk at length in our company about our core values
- 9 of integrity and stewardship and teamwork and
- accountability, and people understand that they have
- a role to be responsible and to be prudent in working
- on behalf of our customers, and so I think that when
- people use their purchase card to purchase something,
- they do it in the best faith of doing their job to
- serve the customer.
- There is a lot of emphasis put on our
- values and our responsibility of our mission to serve
- our customers in a safe, efficient, cost-effective,
- environmentally responsible manner. It's very well
- understood by the people who work at Ameren.
- JUDGE ALBERS: All right. Well, thank you. I
- think you helped me understand Focused Energy for

- 1 Life platform better as well.
- Did you have any redirect?
- MR. KENNEDY: No. I think you asked some great
- 4 questions.
- JUDGE ALBERS: All right. Well, any objection
- then to Ms. Lord's testimony?
- Hearing none, then Ameren
- 8 Exhibits 17.0 and 25.0 through 25.2 are admitted.
- 9 (Whereupon Ameren Exhibits 17.0
- and 25.0 through 25.2 were
- admitted into evidence at this
- 12 time.)
- JUDGE ALBERS: Thank you, Ms. Lord.
- 14 (Witness excused.)
- JUDGE ALBERS: All right. I think that's the
- end of our witnesses for today.
- MR. O'BRIEN: Your Honor, just quickly, to
- clarify from my notes here before we move on, the
- 19 AG/AARP/Ameren cross exhibit was admitted, correct?
- JUDGE ALBERS: Yes.
- MR. O'BRIEN: Okay. I just wanted to make
- sure.

- JUDGE ALBERS: And for now we'll keep it
- confidential, and then we'll talk about the
- confidentiality of it once Mr. Kennedy has a chance
- 4 to talk to his client about some way to address the
- different viewpoints on that.
- Does that make sense?
- 7 MR. O'BRIEN: Absolutely.
- MS. LUSSON: Your Honor, I don't know if this
- is the appropriate time or not but the discussion of
- Mr. Brosch's Exhibit 3.4, if, in fact, it is labeled
- confidential, I guess I would have the same question
- of the company. You know, what is the purpose of
- that confidential designation?
- MR. KENNEDY: Right, and we'll check, and we'll
- look at both the company's perspective, and I'm going
- to inquire as to whether there's any agreements with
- the vendor about producing work product.
- There's two sets of documents that
- were marked confidential. Some of them were vendor
- work product. Other documents were Ameren documents
- that had marketing strategies in them, so I'll look
- 22 at it from both points of view, and maybe I'll have

two positions for that tomorrow for both 3.4 and the 2 cross exhibit. 3 JUDGE ALBERS: Thank you. 4 All right. I don't think there's 5 anything else for today. Why don't we start at --6 MR. OLIVERO: Your Honor, we had one item that 7 we had meant to put in as a stipulated cross exhibit 8 through Mr. Nelson, the first witness, and we were wondering if we could do that now. 10 JUDGE ALBERS: It's okay with me. 11 MR. OLIVERO: The company and staff had agreed 12 to enter into evidence what I've designated as Staff Cross Exhibit 4, MHE 6.01 and 6.02. 13 14 (Whereupon Staff Cross Exhibit 4 15 was marked for identification as 16 of this date.) 17 JUDGE ALBERS: Any objection to Staff Cross 18 Exhibit 4? 19 Hearing none, it's admitted. 20 (Whereupon Staff Cross Exhibit 4 21 was admitted into evidence at

this time.)

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1	MR. OLIVERO: Thank you.
2	JUDGE ALBERS: If nothing further for today
3	then, we'll continue this matter to tomorrow morning
4	at 9 o'clock.
5	(Whereupon the hearing was
6	continued to September 13, 2012
7	at 9:00 a.m.)
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